



BOSS GNU / Linux Bharat Operating System Solutions

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About BOSS



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Serve : Freedom to use software to meet one's own needs

Study : Freedom to study & modify the software

Share : Freedom to redistribute the modified / original version

Brief history of FOSS

Richard Stallman

- Father of FOSS
 - Set up the Free Software Foundation (FSF) in 1984
 - Started the GNU project to create a Free Operating System
 - Personally created free software like GCC (C Compiler), GDB (debugger), Emacs (text editor) and a host of tools
- Linus Torvalds developed Linux, a Unix-like kernel
- defacto kernel for GNU OS

- Perl, PHP, & Python (scripting languages), X windowing system, GCC Compiler
- Apache server, MySql / PostgreSQL databases
- Gimp, Blender and a host of other packages
- Above all, **internet** provided the medium & impetus

Open Source Community



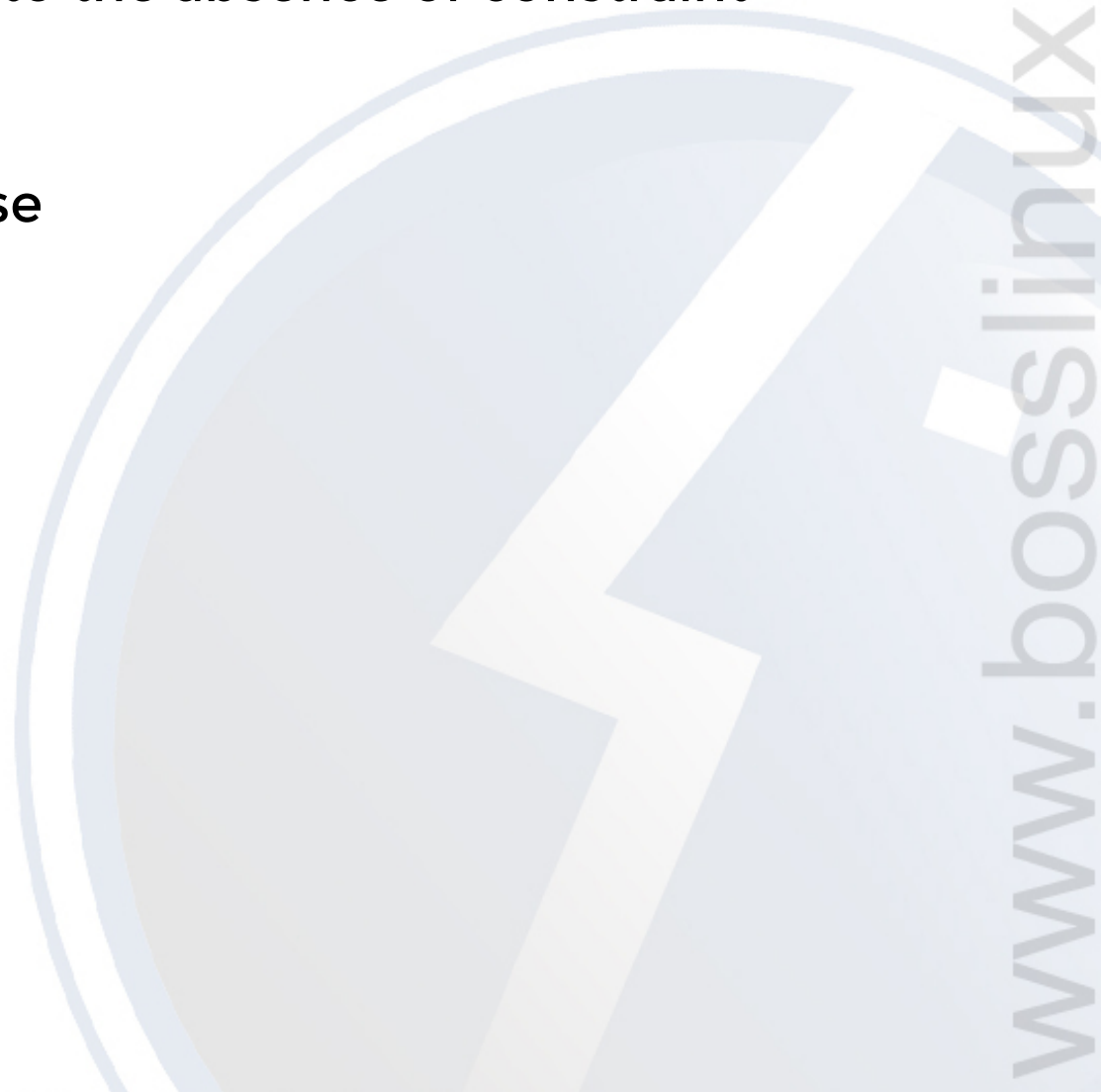
FOSS Concept

“Free as in Freedom”

does not mean “No Cost”, but refers to the absence of constraint

The four freedoms:

- 0. to use the software for any purpose
- 1. to study the software
- 2. to modify the software
- 3. to share/distribute the original & modified versions



Software Types

Proprietary

Owned by Company/individual

Usually given in binary form.

Users have restriction on its use

Cannot modify it

Cannot copy

Free/Open Source

Ensures 4 freedoms

- 0 Use for any purpose
 - 1 Study and adapt(modify)
 - 2 Distribute for free or fee
 - 3 Distribute the modified source
- source code is mandatory for 1 and 3

Free as in Free Speech and not as in Free Lunch

FOSS Advantages

- Reliability, Modularity, Flexibility
- Security, Combats piracy
- Total Cost of Ownership - Low
- Non-Quantitative issues
- Freedom from control by others
- No vendor lock-in, combat piracy
- Protection from licensing litigation
- Social / Moral / Ethical correctness
- Freedom to innovate and be creative



Bharat Operating System Solutions



BOSS

- 22 Indian language support
- Office Tools & Browsing
- Hardware and peripheral support

EduBOSS

- Edutainment
- Maths , Physics and Social Studies
- Tools for Teachers

BOSS Advanced Server

- Database, FTP, Proxy etc servers
- Thin client server
- Network analysis and Migration tools

BOSS Vs Windows

Hardware Compatibility

- For Windows one needs min configuration of 1GHZ processor+2GB RAM+30GB harddisk., whereas for BOSS min is 1 GB RAM+15GB harddisk

Applications

- Starting from Windows Media center till Photoshop, BOSS has equivalent applications. Few are listed below
 - MS Office - Libreoffice , Abiword
 - PhotoShop - GIMP , Blender
 - Itunes - Banshee , Totem
 - Outlook Mail - Evolution , Thunderbird

Security

- Windows is always open to Malwares and virus attacks and its always hard to enable security in the machine for an end user. BOSS provides all EAL4 listed security features and a one stop solution for implementing all the security features.

Features	BOSS 6.0	Windows 8
System Requirements		
RAM	Atleast 1 GB MB	Windows 8 Home Basic - 2 GB Windows 8 Home Premium - 2 GB Windows 8 Professional - 2 GB Windows 8 Ultimate - 2 GB
Disk Space	Atleast 15 GB	Atleast 30 GB
Processor	32-bit (x86) or 64-bit (x64) processor	32-bit (x86) or 64-bit (x64) processor
Cost	Free	Windows 8 Home Basic * Windows 8 Home Premium * Windows 8 Professional * Windows 8 Ultimate *

Features	BOSS 6.0	Windows 8
Vulnerability	Secure - as it has the traditional user privileges mechanism present in linux by default	Third party anti virus softwares have to be installed for protection.
Office Suite	<p>Libreoffice.</p> <p>Price - Free</p>	<p>MS Office Suite</p> <p>Price *</p>
Miscellaneous Software	Has “Software Center” and “Synaptic Package Manager”, where more than 18,000 software applications can be installed in a single click.	Software has to be purchased from separate vendors mostly for a cost.
Language Support	Supports 18 Indian languages.	Does not support Indian languages (No Indian “Language Pack is present”, only “Language Interface Packs” are present)
Ibus	Available for Indian Languages.	No

Features	BOSS 6.0	Windows 8
Media Player	Totem Movie Player	Windows Media Player
Photo Manager	F-spot with public photo albums sharing and photo editing features	Picasa Photo manager* *Need to be installed separately
Image Manipulator	GIMP raster graphics editor - Free	Not included. Option: Adobe Photoshop*
Antivirus	Klamav Antivirus - Free Updated daily with online virus database	Not included.
Codec support	Support for all major audio and video formats.	Support for all windows and other proprietary formats.

Support Structure of BOSS Linux

Support group setup at C-DAC Centres spread across the country.

Support group has also been setup at State Nodal agencies.

National help desk facility setup in C-DAC Chennai. Currently calls attended in English, Hindi, Tamil, Telugu, Kannada, Malayalam.

Support groups to be setup at Academic institutions.

You can explore the

- IRC channel.
- Join BOSS mailing lists.
- Join Users and Developers forum.
- Report a bug through the bug reporter tool.

Advantages of BOSS Linux Over Windows

- ✓ BOSS OS is Completely Free
- ✓ BOSS OS is free from virus attack
- ✓ More than 30000 free Applications are available in BOSS Repository
- ✓ BOSS OS is developed by CDAC Chennai and the Support is easily Available
- ✓ Unicode Font is fully Supported in BOSS
- ✓ All the free drivers are bundled default with BOSS
- ✓ Equivalent Application for windows are Available in BOSS

Necessary Training and support will be provided by CDAC for migration to BOSSLinux

Constraints

- **People Should get the Exposure of BOSS OS.**
- **Windows specific Application and peripherals need to be analyzed for case to case and necessary changes need to be implemented to make as OS free component**
- **People Mindset Should get Change from Windows to BOSS OS.**

Government order Provided by TN



ABSTRACT

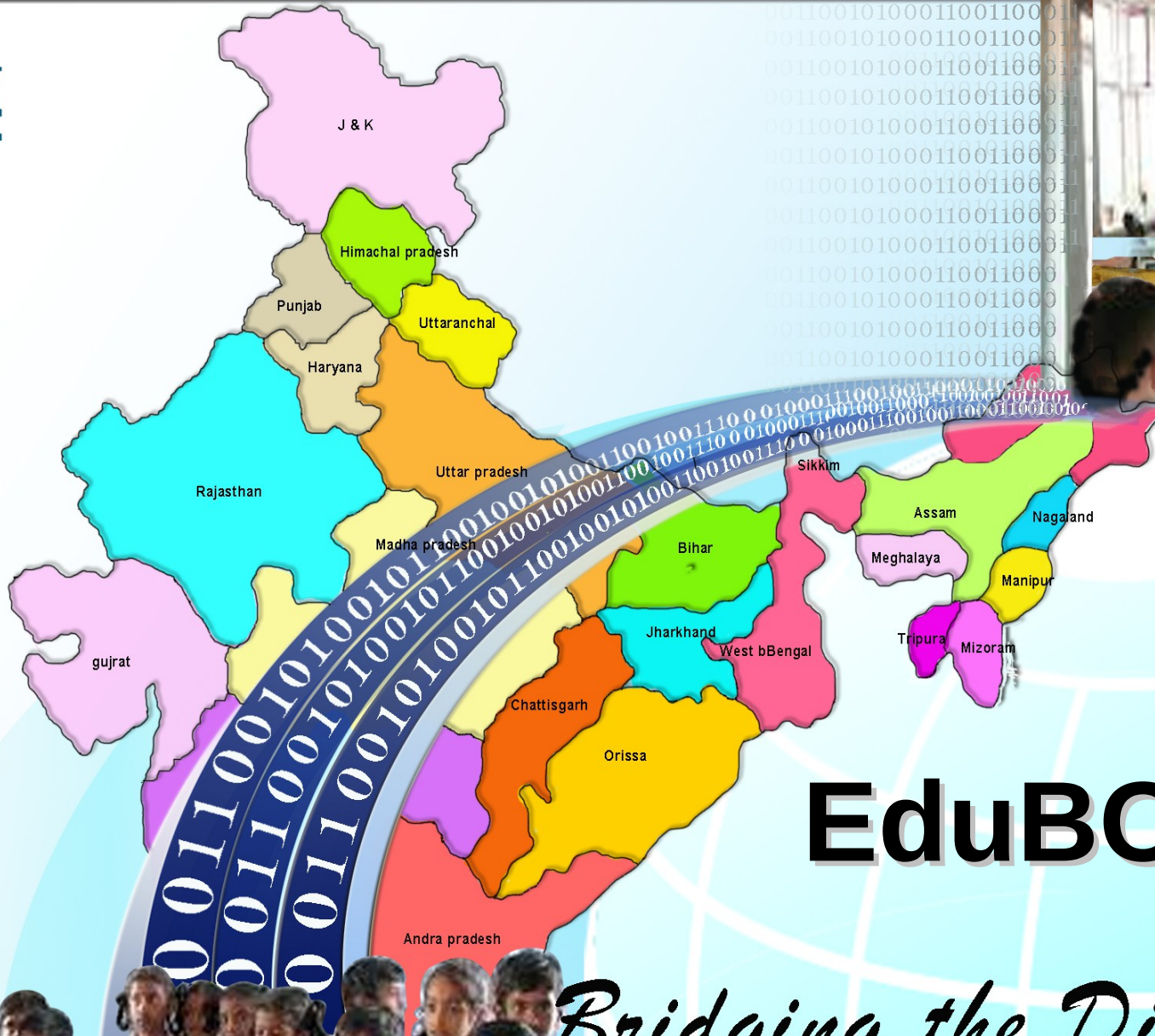
Information Technology Department - Mandatory installation of BOSS Operating System (an Open Source Operating System developed by C-DAC) in all the Computer Systems and should be used by Staff Members of Information Technology Department – Orders – Issued.

INFORMATION TECHNOLOGY (OP) DEPARTMENT

G.O. (Ms) No.15

Dated:09.11.2011

Read:



EduBOSS

*Bridging the Digital divide
between Haves & Have-nots*



What's it for?

- User-friendly OS for schools.
- Developed in collaboration with teachers.
- Provide teacher support tools
- facilitate creation of interactive teaching materials.
- No need of great technological knowledge.
- Used from primary to high school.

Deployments

Punjab

- Edusat Society
- PICTS

No.of Schools :6845
No.Of Desktops :50000

Haryana

- ICT

No.of Schools :2637
No.Of Desktops :58000

Chandigarh

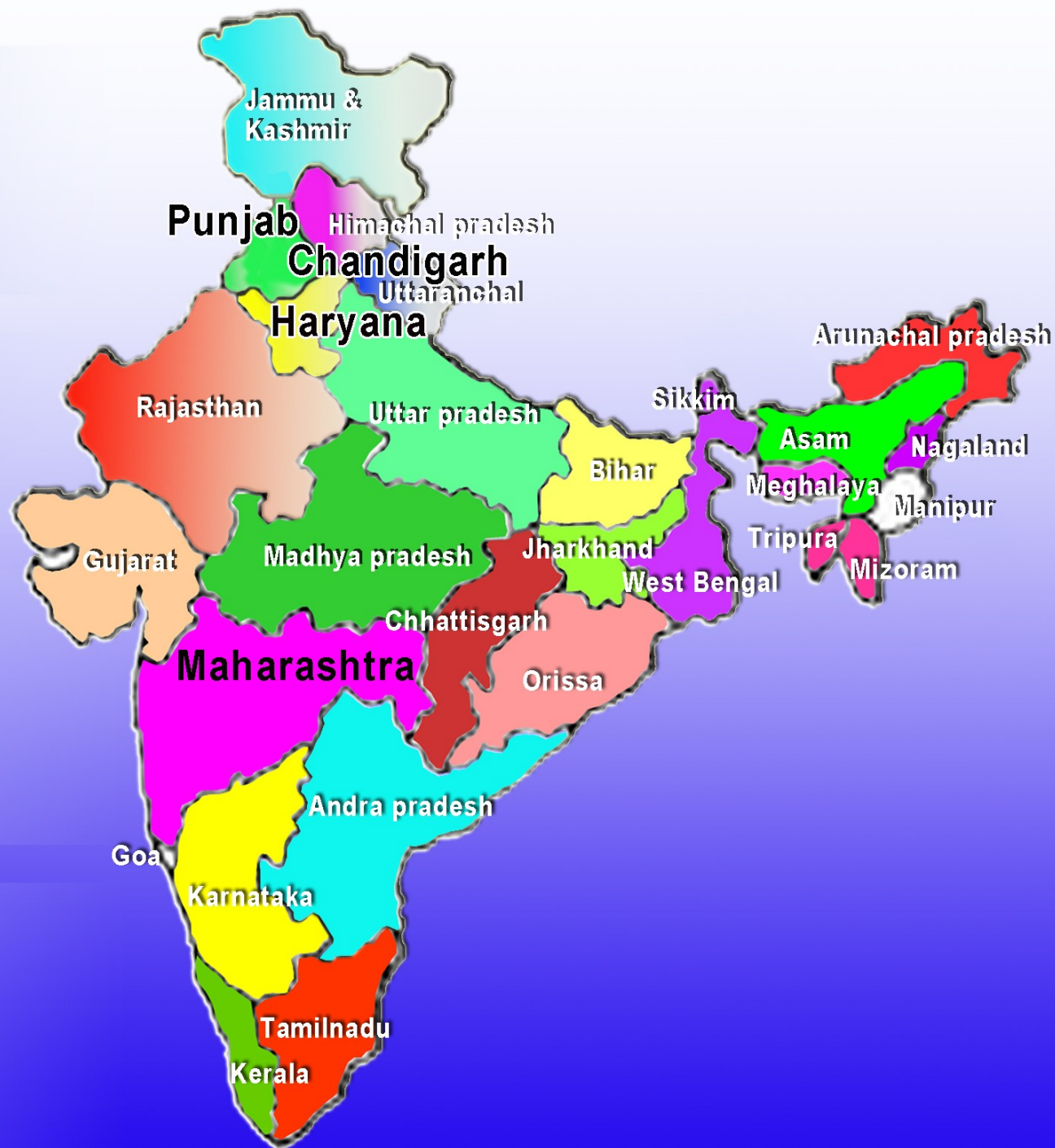
- Department of IT
Chandigarh Administration
(Schools)

No.of Schools :96
No.Of Desktops :1500

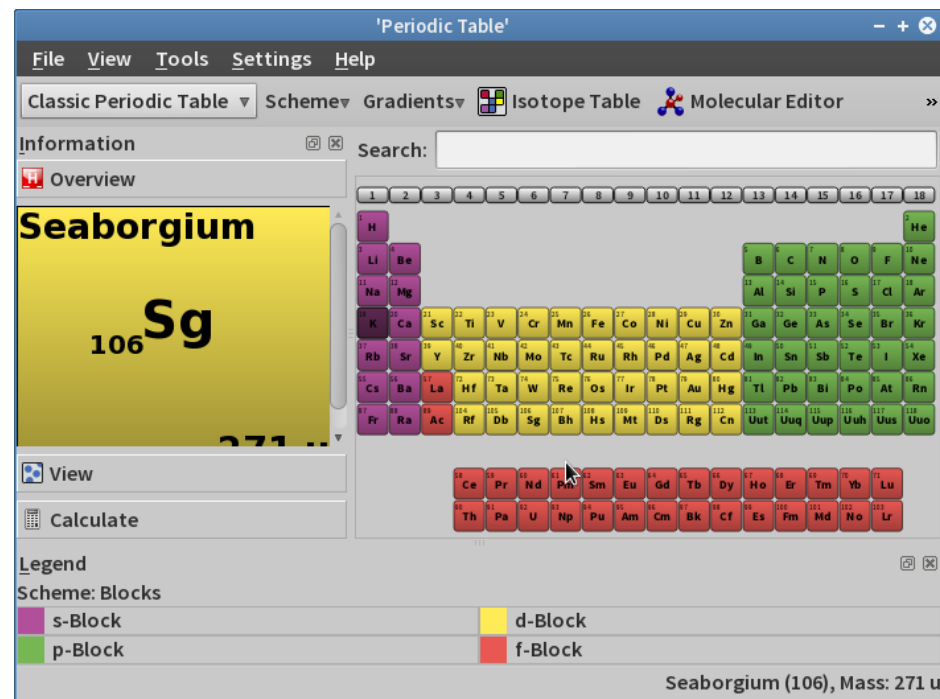
Maharashtra

- Secondary and Higher
Education Schools

No.of Schools :5000
No.Of Desktops :60000



- Leaner, less resource hungry version – 512 MB RAM, older processors.
- Developed in collaboration with teachers.
- Bundled content to lessen connectivity issues.
- Robust system with granular controls to enable students to play around with the system with lesser monitoring and greater flexibility.



- **Linux Kernel**
- **GNOME Desktop Environment**
- **Default support support for**
 - Printers**
 - video cards**
 - scanners**
 - Cameras**
 - Wifi and Lan cards**
- **Office Productivity Suite**

Internet applications :

- Iceweasel and Chromium Web browser

With Indic language printing support and HTML5 support

- Evolution mail client
- Bittorrent client
- microblogging client to configure all social networking blogs
- Remmina remote desktop client for both Windows and Linux desktops
- Pidgin Internet messenger with more plugins for different protocols

The following OSI-approved licenses are popular, widely used, or have strong communities:

- Apache License 2.0.
- BSD 3-Clause "New" or "Revised" license.
- BSD 2-Clause "Simplified" or "FreeBSD" license.
- GNU General Public License (GPL)
- GNU Library or "Lesser" General Public License (LGPL)
- MIT license.
- Mozilla Public License 2.0.



Some of the Debian free software guidelines

- ❖ Free redistribution.
- ❖ Inclusion of source code.
- ❖ Allowing for modifications and derived works.
- ❖ Integrity of the author's source code
- ❖ The license needs to apply to all to whom the program is redistributed.
- ❖ The GPL, BSD licenses are examples of licenses considered free.

Debian Free Software Guidelines



<https://en.wikipedia.org/wiki/File:Openlogo-debianV2.svg>

- Freedom to use the software for any purpose.
- Freedom to change the software to suit your needs.
- Freedom to share the software with your friends and neighbours.
- Freedom to share the changes you make.



DEMO FOR DIFFERENT APPLICATIONS IN BOSS 6.0

A decorative graphic in the top-left corner consisting of a cluster of overlapping squares and circles in various shades of blue and white, creating a modern, geometric pattern.

Thank You

Basic Linux Commands

- `mkdir` – make directory

usage: `mkdir <dirname>`

eg: `mkdir -p path/test/test1`

`-p` --> no error if existing, make parent directories as needed

- `cd` - change directories

Use `cd` to change directories. Type `cd` followed by the name of a directory to access that directory.

- `mv`- change the name of a directory

Type `mv` followed by the current name of a directory and the new name of the directory.

Ex: `mv testdir newdirname`

- `cp` - copy files and directories

usage: `cp source destination`

`cp -i myfile yourfile`

With the "-i" option, if the file "yourfile" exists, you will be prompted before it is overwritten.

`cp -r srcdir destdir`

Copy all files from the directory "srcdir" to the directory "destdir" recursively.

- `rmdir` - Remove an existing directory
- `rm` - remove files or directories

Usage: `rm -r name`

Removes directories and files within the directories recursively.

- `mount` - Displays all mounted devices, their mount point, filesystem, and access.

- Metacharacters -These are special characters that are recognized by the shell.

- * - matches 0 or more characters.

eg: `ls *.c`

- ? - matches any single character

eg: `ls ab?.c`

- [] - This will match any single character in the range.

eg: `ls tut[0-9].m`

This will find files such as `tut0.m`, `tut9.m` etc.,

- > - Redirect standard output to a file.

`echo "hello world" > hello.txt`

- `uname` - print system information

eg: `uname -a`

- `diff` - find differences between two files

`diff [options] from-file to-file`

eg: `diff -u testfile1 testfile2`

- `sort` –reorders lines of text file.

eg: `sort testfile`

- To remove duplicates use `-u` option with `sort` command

`sort -u testfile`

- man displays the documentation for a command

usage: man <command name>

eg: man mkdir

- cat - used to display the contents of a small file on terminal

usage: cat <file name>

- more and less commands are used to view large files one page at a time

usage: more <file name>

usage: less <file name>

File System Management

- A file system is the method and data structure that an operating system uses to keep track of files on a disk or partition.
- It organizes these files for storage, manipulation, and retrieval by the computer's operating system
- Linux views all file systems from the perspective of a common set of objects.
- The objects are
 - Superblock
 - Inode
 - Dentry
 - File

Partitioning

- Disk partitioning is the act of dividing a hard disk drive into multiple virtual hard disk drives, referred to as partitions
- A partition is a contiguous set of blocks on a drive that are treated as an independent disk
- A maximum of four partitions can be placed on any hard disk. These are sometimes called **primary partitions**.
- One of the four partitions may be designated as an extended partition. This partition may then be subdivided into multiple **logical partitions**.

Partitioning in Linux

- There are two kinds of major partitions on a Linux system:
- **Data partition:** normal Linux system data, including the root partition containing all the data to start up and run the system; and
- **swap partition:** expansion of the computer's physical memory, extra memory on hard disk

Tools/Software

- fdisk
- gparted

Swap Partition

- Linux requires a “swap” partition to use for a disk cache.
- It is a space to write data to when all the physical memory is used up.
- Can be created using gparted, by selecting filesystem type to be “linux-swap”

**ROOT DIRECTORY
OF THE ENTIRE
FILE SYSTEM
HIERARCHY**
/
PRIMARY HIERARCHY

/bin/	ESSENTIAL USER COMMAND BINARIES
/boot/	STATIC FILES OF THE BOOT LOADER
/dev/	DEVICE FILES
/etc/	HOST-SPECIFIC SYSTEM CONFIGURATION <small>REQUIRED DIRECTORIES: OPT, X11, SOML, XML</small>
/home/	USER HOME DIRECTORIES
/lib/	ESSENTIAL SHARED LIBRARIES AND KERNEL MODULES
/media/	MOUNT POINT FOR REMOVABLE MEDIA
/mnt/	MOUNT POINT FOR A TEMPORARILY MOUNTED FILESYSTEMS
/opt/	ADD-ON APPLICATION SOFTWARE PACKAGES
/sbin/	SYSTEM BINARIES
/srv/	DATA FOR SERVICES PROVIDED BY THIS SYSTEM
/tmp/	TEMPORARY FILES
/usr/	(MULTI-)USER UTILITIES AND APPLICATIONS <small>SECONDARY HIERARCHY REQUIRED DIRECTORIES: BIN, INCLUDE, LIB, LOCAL, SBIN, SHARE</small>
/var/	VARIABLE FILES
/root/	HOME DIRECTORY FOR THE ROOT USER
/proc/	VIRTUAL FILESYSTEM DOCUMENTING KERNEL AND PROCESS STATUS AS TEXT FILES

LINUXCONFIG.ORG



- Mounting a device/partition means attaching it to the linux file system. Its done using the linux command 'mount'
- A mount point is a location on the file system tree
- Usage of mount command,

mount -t type device dir

tells the kernel to attach the file system found on **device** (which is of type '**type**') at the directory **dir**.

Example :

```
mount -t iso9660 /dev/cdrom /media/cdrom
```

Optical disks use the ISO9660 format

Mounting ISO image

- An ISO image is an archive file (disk image) of an optical disc using a conventional ISO format.
- ISO image files typically have a file extension of .ISO

Steps

- Login as root user
- Create a mount point “ `mkdir /mnt/disk`”
- `mount -o loop disk1.iso /mnt/disk`

Note

Mounting a file containing a filesystem via such a loop mount makes the files within that filesystem accessible.

- umount is the command used for unmounting
- It instructs the operating system that the file system should be disassociated from its mount point, making it no longer accessible.

Usage :

umount /dev/sdb ----- > based on device

or

umount /mnt/usb ----- > based on mountpoint

- Volume labels make it possible for partitions to retain a consistent name regardless of where they are connected, and regardless of whatever else is connected.
- Labels are not mandatory for a linux volume.
- Each can be a maximum of 16 characters long.
- `e2label` or `tune2fs` command can be used to set/change label of the filesystem.

- UUID is Universally Unique Identifier
- With UUID Linux kernel should automatically find and map (mount to exact location) volumes to storage device. This saves lots of time and avoid /etc/fstab breaks.
- UUID's for a device can be found using the following commands,
 - blkid
 - `ls -l /dev/disk/by-uuid`

Sample entries of /etc/fstab file :

based on /dev

```
/dev/sda2      /      ext3    defaults    0      1
```

based on UUID identifiers

```
UUID=24f28fc6-717e-4bcd-a5f7-32b959024e26 /      ext4    defaults  
0      1
```

Recovering corrupted filesystem

- Tools used,
 - **fsck** – filesystem check and repair
 - **testdisk** - partition recovery utility
 - **photorec** – recovers lost files from hard disk

File System Maintenance

- File System checked at bootup
- Maintaining consistency with fsck

fsck

- fsck (**f**ile **s**ystem **c**heck) is a tool for checking the consistency of a file system.
- It is run automatically at boot time when the operating system detects that a file system is in an inconsistent state, indicating a non-graceful shutdown, such as a crash or power loss.
- It is also run manually by the system administrator.

File System Maintenance...

- **Steps to use fsck manually**
 - Unmount the filesystem to be checked
 - `umount /dev/sda3`
 - Now run fsck on the partition
 - `fsck -t ext3 /dev/sda3`
 - Once fsck is finished, remount the partition
- If any files are recovered then they are placed in `/lost+found` directory by fsck command.
- **Forcing fsck on next reboot**
 - Run the following command with root privilege
 - `shutdown -rF now`

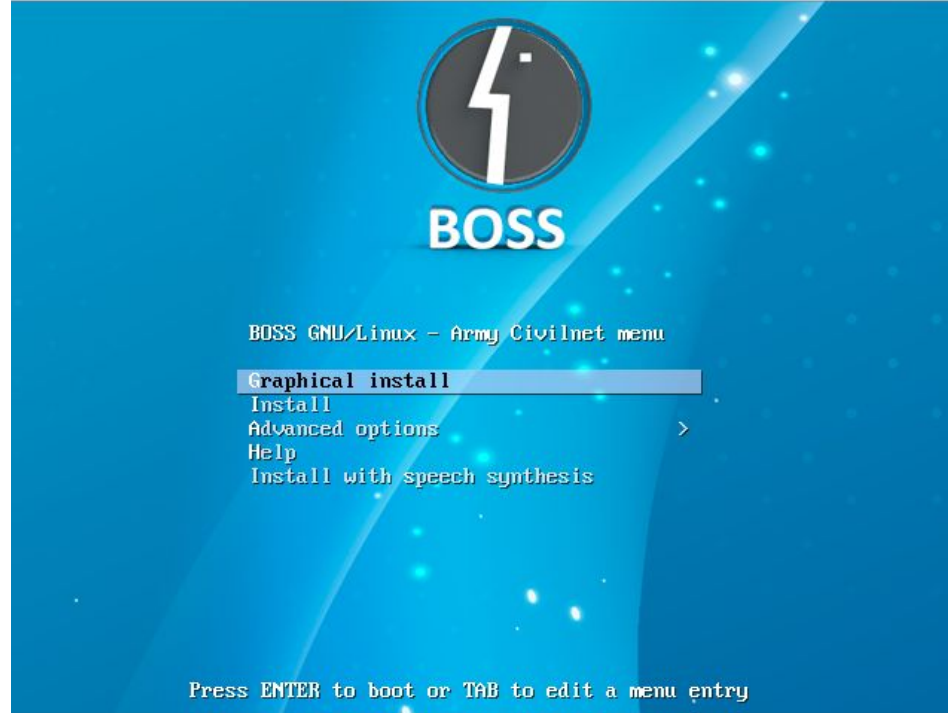
BOSS Linux Installation & Configuration

Hardware Overview

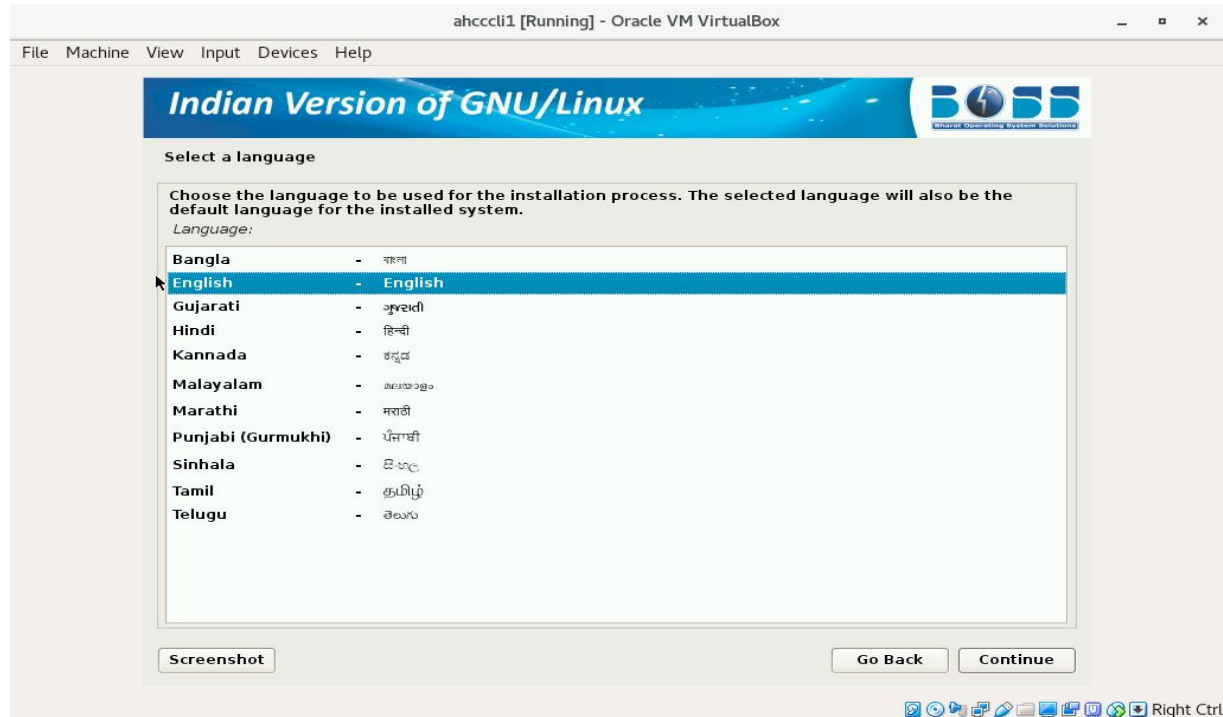
Minimum Hardware Requirement

- 1GB RAM
- 40 GB Hard Disk
- Dual Core Processor

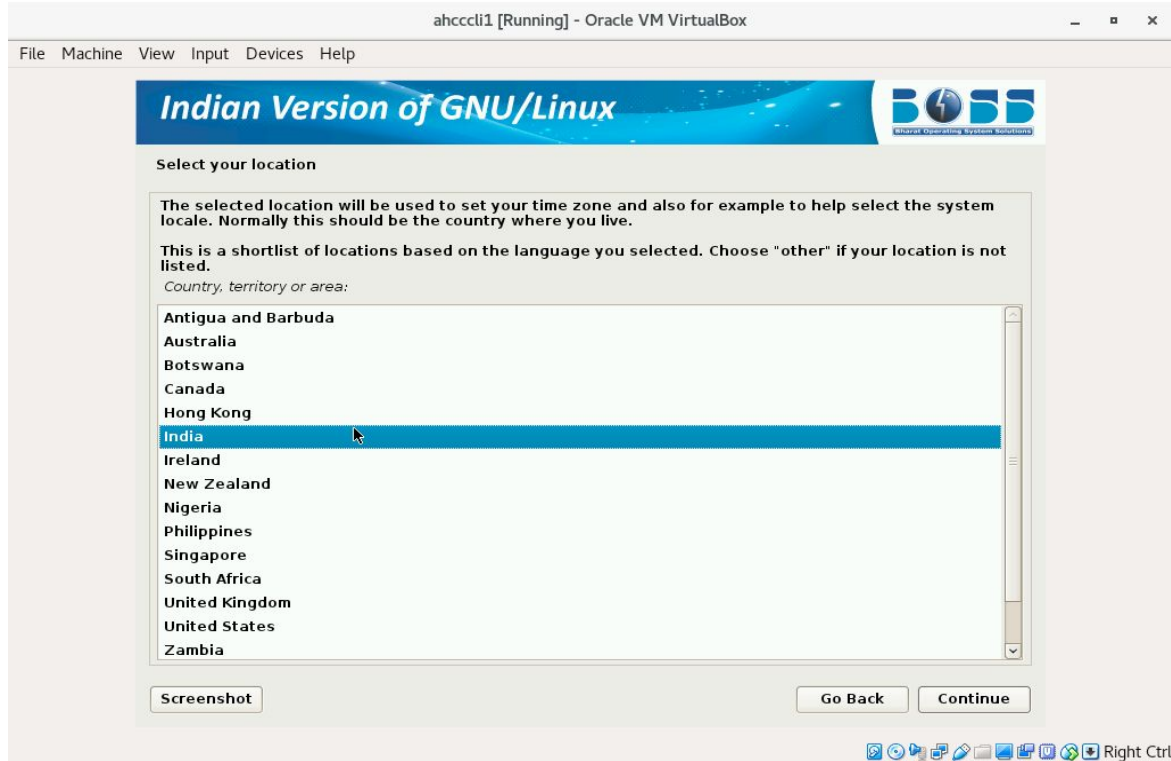
Civilnet Installation



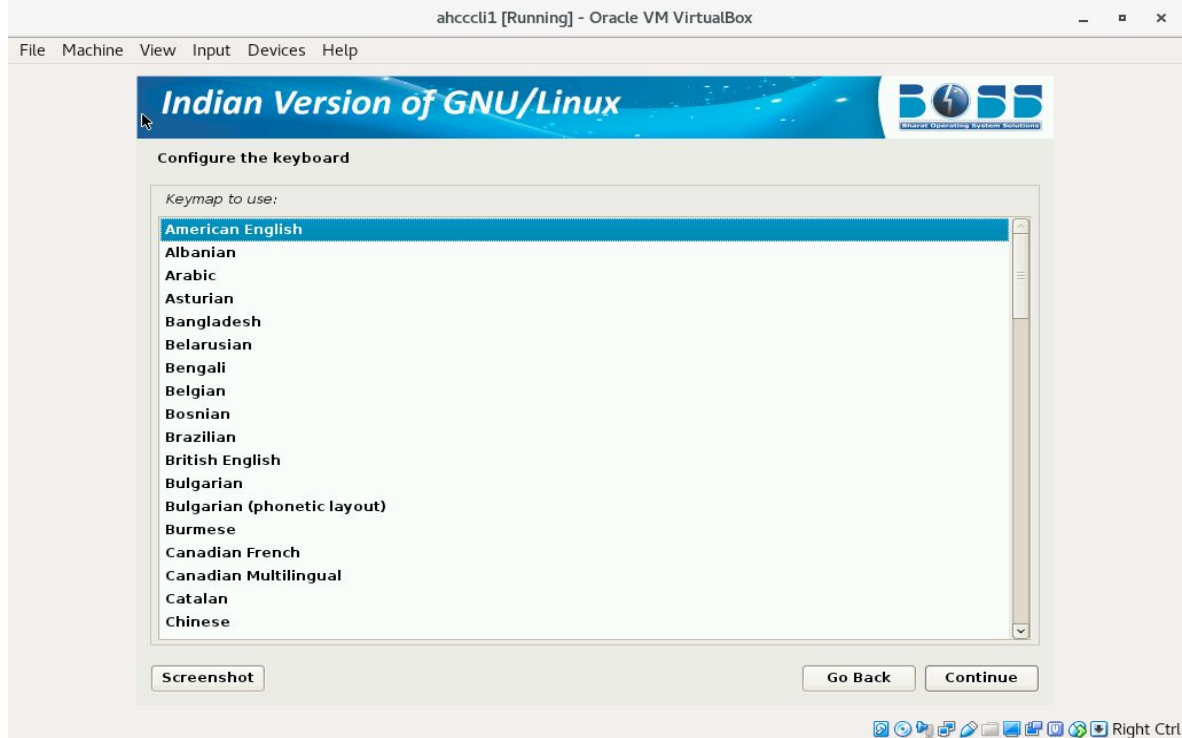
Select a Language



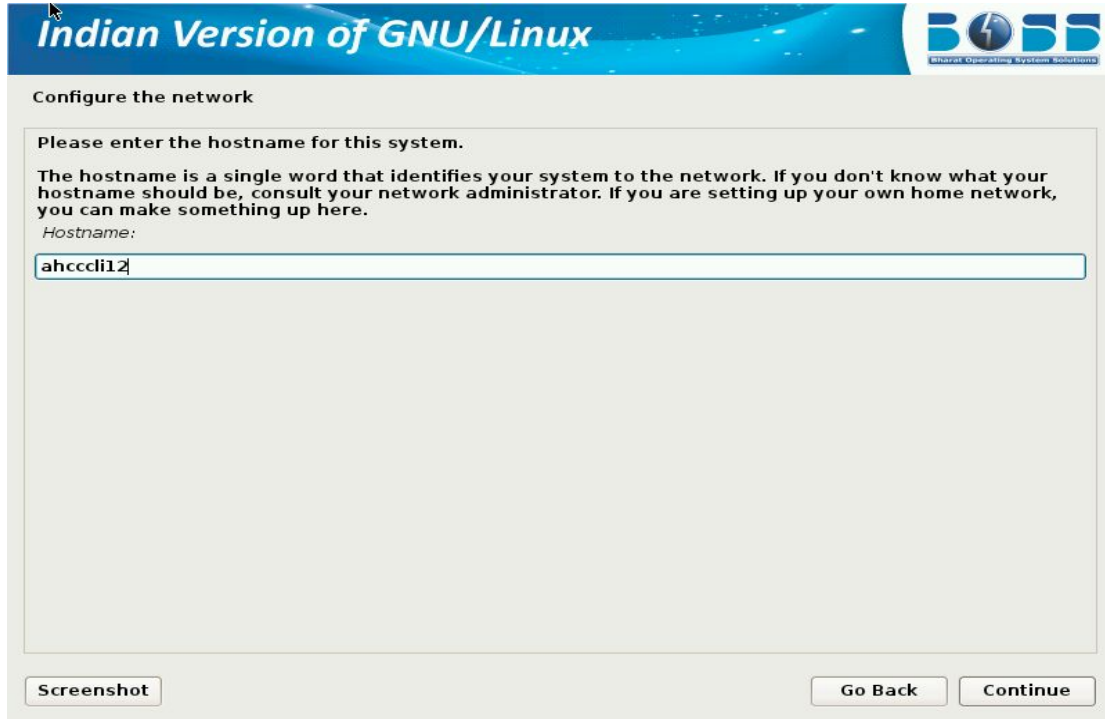
Select Location




Configure the Keyboard



Network Configuration



The screenshot shows a window titled "Indian Version of GNU/Linux" with the BOSS logo. The main heading is "Configure the network". Below it, a text box contains instructions about hostnames and a label "Hostname:" followed by a text input field containing "ahcccli12". At the bottom, there are three buttons: "Screenshot", "Go Back", and "Continue".

Indian Version of GNU/Linux 

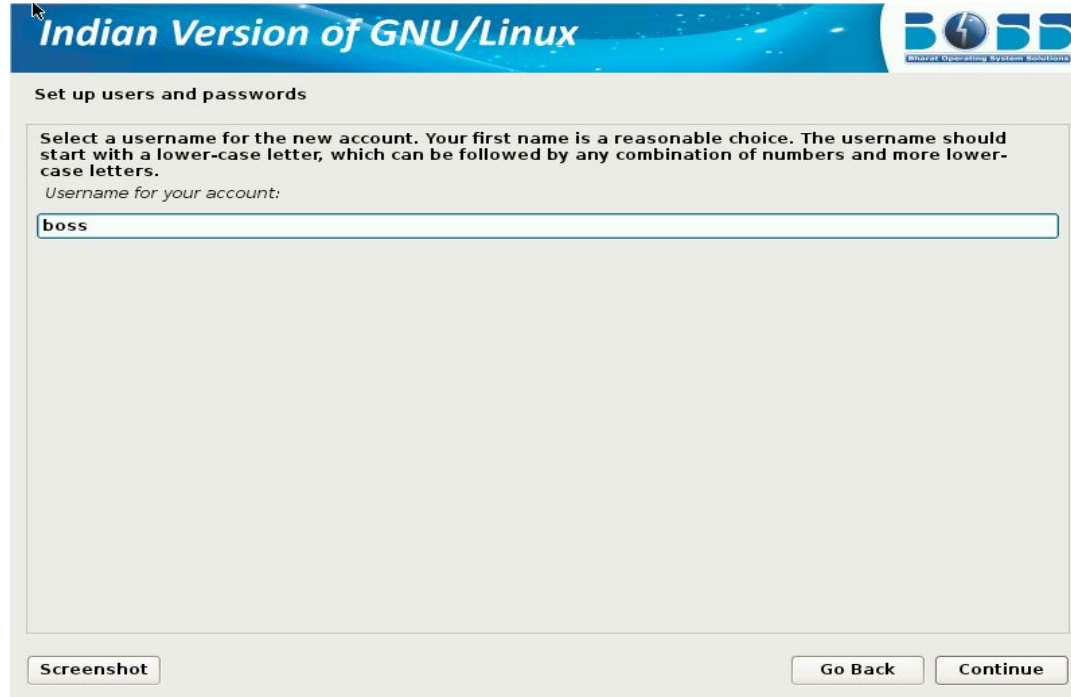
Configure the network

Please enter the hostname for this system.

The hostname is a single word that identifies your system to the network. If you don't know what your hostname should be, consult your network administrator. If you are setting up your own home network, you can make something up here.

Hostname:

Setup Users and Passwords



The screenshot shows the 'Indian Version of GNU/Linux' installation window. The title bar is blue with the text 'Indian Version of GNU/Linux' and the BOSS logo on the right. The logo consists of the letters 'BOSS' in a stylized font with a blue lightning bolt inside the 'O'. Below the title bar, the text 'Set up users and passwords' is displayed. A large text box contains instructions: 'Select a username for the new account. Your first name is a reasonable choice. The username should start with a lower-case letter, which can be followed by any combination of numbers and more lower-case letters.' Below this, it says 'Username for your account:' followed by a text input field containing the text 'boss'. At the bottom of the window, there are three buttons: 'Screenshot' on the left, and 'Go Back' and 'Continue' on the right.

Indian Version of GNU/Linux

BOSS
Bharat Operating System Solutions

Set up users and passwords


Select a username for the new account. Your first name is a reasonable choice. The username should start with a lower-case letter, which can be followed by any combination of numbers and more lower-case letters.

Username for your account:

boss

Screenshot Go Back Continue

Password

Indian Version of GNU/Linux

Set up users and passwords

A valid password should contain a mixture of upper and lower case letters, numbers, punctuation characters and a minimum of 10 character long. Example: ZXCv(78)bn , QWERTy!@3456

A password will be accepted as a valid one, only if it satisfies all the above conditions. The user will be prompted for a password until you enter a valid password.

Choose a password for the new user:

Please enter the same user password again to verify you have typed it correctly.

Re-enter password to verify:

Screenshot



Go Back

Continue

LVM Configuration



Encryption Passphrase



Partition disks

You need to choose a passphrase to encrypt SCSI1 (0,0,0), partition #5 (sda).

The overall strength of the encryption depends strongly on this passphrase, so you should take care to choose a passphrase that is not easy to guess. It should not be a word or sentence found in dictionaries, or a phrase that could be easily associated with you.

A good passphrase will contain a mixture of letters, numbers and punctuation. Passphrases are recommended to have a length of 20 or more characters.

Encryption passphrase:

Please enter the same passphrase again to verify that you have typed it correctly.

Re-enter passphrase to verify:

Grub Installation

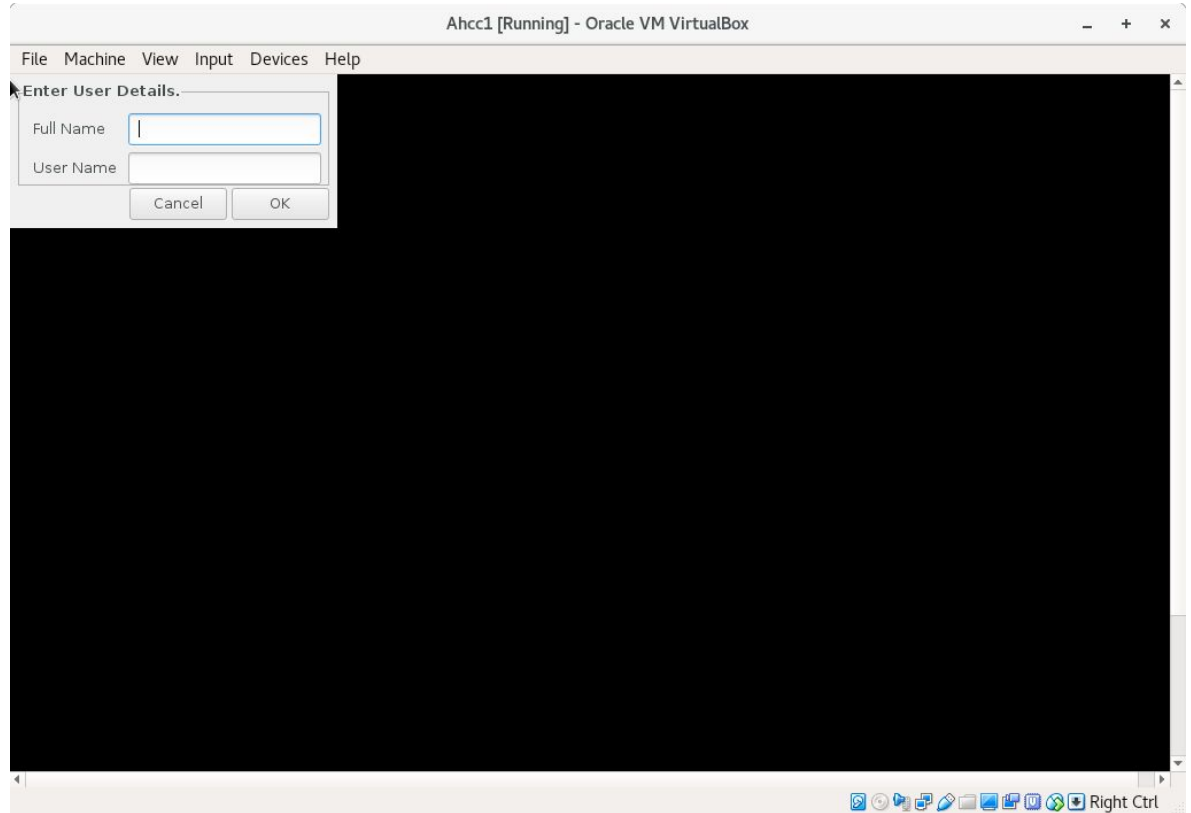


Finish Installation



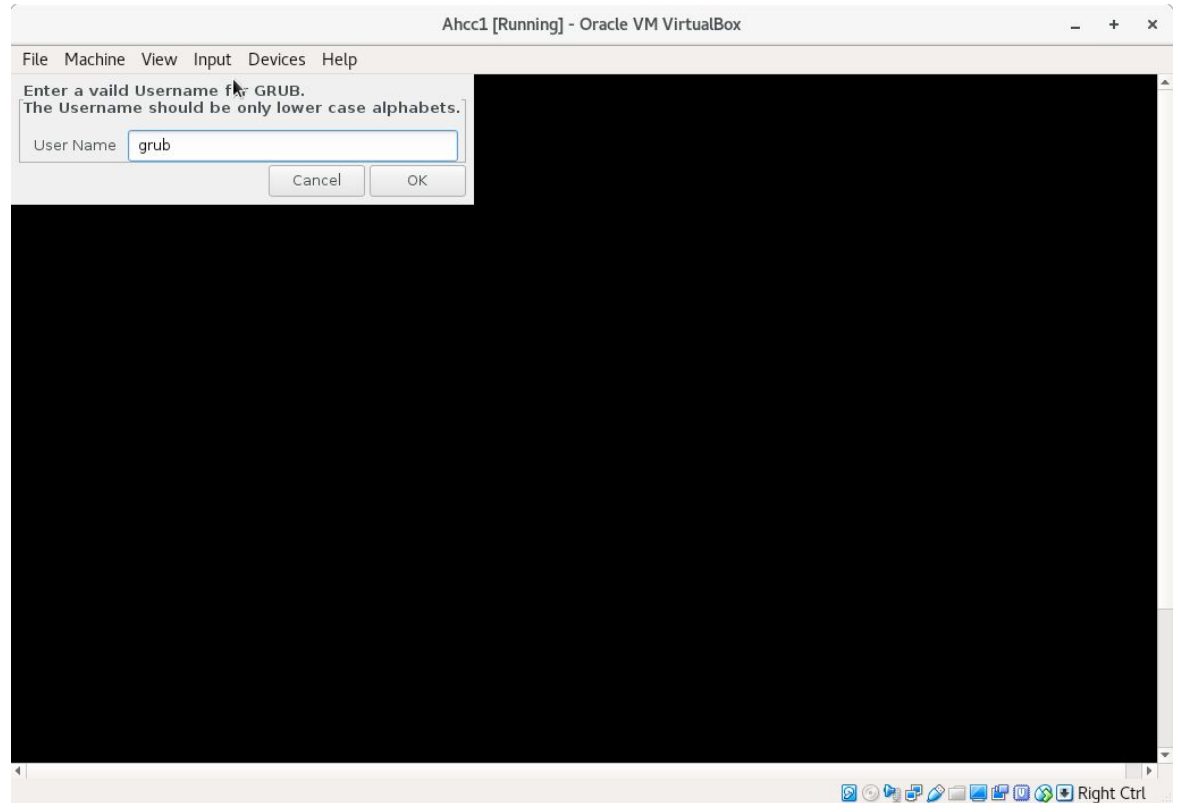
Client Configuration

Normal Username and
Password
Configuration



Grub Security Configuration

Grub Username and
Password
Configuration



Client Registration Configuration

- Name of the Machine
- Army Contact Number
- OTP to be get from the regional Administrator
- Select Correct Date

Ahcc1 [Running] - Oracle VM VirtualBox

File Machine View Input Devices Help

Enter User Details
Before proceeding get OTP from your local Admin

Name :

Army Contact : Only numbers allowed, min-max length:4-5

OTP : 4 digits - 5 digits

Select Date : < September > < 2018 >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

Submit Reset

Right Ctrl

Network Management

Network Manager

- Dynamic network control and configuration system that attempts to keep network devices and connections up and active when they are available.
- NetworkManager consists of
 - core daemon
 - GNOME Notification Area applet that provides network status information
 - graphical configuration tools that can create, edit and remove connections and interfaces
- NetworkManager can be used to configure the following types of connections:
 - Ethernet
 - wireless
 - mobile broadband
 - DSL
 - PPPoE (Point-to-Point over Ethernet)

Network Manager

- NetworkManager allows for
 - the configuration of network aliases
 - static routes
 - DNS information
 - VPN connections
 - as well as many connection-specific parameters

The NetworkManager Daemon

- The NetworkManager daemon runs with root privileges and is usually configured to start up at boot time.
- You can determine whether the NetworkManager daemon is running by entering this command as root:
 - `service NetworkManager status`

Interacting with NetworkManager

- The applet has multiple states that serve as visual indicators for the type of connection you are currently using.

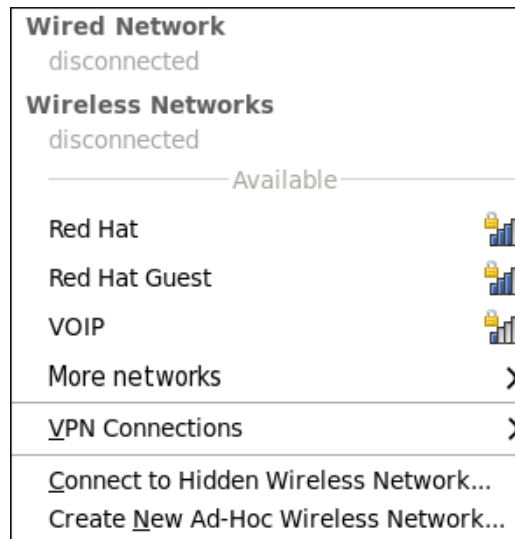


Connecting to a Network

- When you left-click on the applet icon, you are presented with:
 - a list of categorized networks you are currently connected to (such as Wired and Wireless);
 - a list of all Available Networks that NetworkManager has detected;
 - options for connecting to any configured Virtual Private Networks (VPNs); and,
 - options for connecting to hidden or new wireless networks.

Connecting to a Network

- If you are connected to a network, its name is presented in bold typeface under its network type, such as Wired or Wireless.
- When many networks are available, such as wireless access points, the More networks expandable menu entry appears.




Wired Networking

Connect to a wired (Ethernet) network

- To set up most wired network connections, all you need to do is plug in a network cable.
- The wired network icon (settings) is displayed on the top bar with three dots while the connection is being established.
- The dots disappear when you are connected.
- If this does not happen, you should first of all make sure that your network cable is plugged in.
- One end of the cable should be plugged into the rectangular Ethernet (network) port on your computer, and the other end should be plugged into a switch, router, network wall socket or similar (depending on the network setup you have).
- Sometimes, a light beside the Ethernet port will indicate that it is plugged in and active.
- If you are still not connected, your network may not support automatic setup (DHCP). In this case you will have to configure it manually.

Manually set network settings

- To manually set your network settings:
 - Open the Activities overview and start typing Settings.
 - Click on Settings → Network
 - In the left pane, select the network connection that you want to set up manually. If you plug in to the network with a cable, click Network. Otherwise click Wi-Fi.
 - Make sure that your wireless card is turned on or a network cable is plugged in.
 - Click the  button.
 - For a Wi-Fi connection, the settings button will be located next to the active network.

Manually set network settings

- Click on IPv4 or IPv6 in the left pane and change the Addresses to Manual.
- Type in the IP Address and Gateway, as well as the appropriate Netmask.

The screenshot shows the 'Wired' network configuration window. On the left sidebar, 'IPv4' is selected. In the main panel, the 'IPv4' section is active, showing a toggle switch set to 'ON' and a dropdown menu set to 'Manual'. Below these are three input fields: 'Address', 'Netmask', and 'Gateway', each with a trash icon to its right. A '+' button is at the bottom right of this section. The 'DNS' section is also visible, showing a toggle switch set to 'Automatic' and a 'Server' input field with a trash icon to its right. A '+' button is at the bottom right of this section. At the bottom of the window are 'Cancel' and 'Apply' buttons.

Manually set network settings

- In the DNS section, switch Automatic to OFF. Enter the IP address of a DNS server you want to use. Enter additional DNS server addresses using the + button.
- In the Routes section, switch Automatic to OFF. Enter the Address, Netmask, Gateway and Metric for a route you want to use. Enter additional routes using the + button.
- Click Apply. If you are not connected to the network, click the system status area on the top bar and connect. Test the network settings by trying to visit a website or look at shared files on the network, for example.

Wireless Networking

- If you have a wireless-enabled computer, you can connect to a wireless network that is within range to get access to the internet, view shared files on the network, and so on.
 - Open the system menu from the right side of the top bar.
 - Select Wi-Fi Not Connected. The Wi-Fi section of the menu will expand.
 - Click Select Network.
 - Click the name of the network you want, then click Connect.
 - If the name of the network is not in the list, try clicking More to see if the network is further down the list. If you still do not see the network, you may be out of range, or the network might be hidden.
 - If the network is protected by a password (encryption key), enter the password when prompted and click Connect.
 - If you do not know the key, it may be written on the underside of the wireless router or base station, or in its instruction manual, or you may have to ask the person who administers the wireless network.

Wireless Networking

- The network icon will change appearance as the computer attempts to connect to the network.
- If the connection is successful, the icon will change to a dot with several curved bars above it. More bars indicate a stronger connection to the network. Fewer bars mean the connection is weaker and might not be very reliable.
- If the connection is not successful, you may be asked for your password again or it might just tell you that the connection has been disconnected.

Connect to a hidden wireless network

- It is possible to set up a wireless network so that it is “hidden.”
- Hidden networks won't show up in the list of wireless networks displayed in the Network settings.
- To connect to a hidden wireless network:
 - Open the system menu from the right side of the top bar.
 - Select Wi-Fi Not Connected. The Wi-Fi section of the menu will expand.
 - Click Wi-Fi Settings.
 - Click the Connect to Hidden Network... button.
 - In the window that appears, select a previously-connected hidden network using the Connection drop-down list, or New for a new one.
 - For a new connection, type the network name and choose the type of wireless security from the Wi-Fi security drop-down list.
 - Enter the password or other security details.
 - Click Connect.

Connect to mobile broadband

- You can set up a connection to a cellular (3G) network with your computer's built-in 3G modem, your mobile phone, or an Internet stick.
 - If you do not have a built-in 3G modem, connect your phone or Internet stick to a USB port on your computer.
 - Open the system menu from the right side of the top bar.
 - Select Mobile Broadband Off. The Mobile Broadband section of the menu will expand.

If Mobile Broadband does not appear in the system status menu, ensure that your device is not set to connect as Mass Storage.

- Select Connect. If you are connecting for the first time, Set up a Mobile Broadband Connection wizard is launched. The opening screen displays a list of required information. Click Next.

Connect to mobile broadband

- Choose your provider's country or region from the list. Click Next.
- Choose your provider from the list. Click Next.
- Select a plan according to the type of device you are connecting. This will determine the Access Point Name. Click Next.
- Confirm the settings you have selected by clicking Apply. The wizard will close and the Network panel will display the properties of your connection.

Some phones have a setting called USB tethering that requires no setup on the computer. When the setting is activated on the phone, the connection will show up as Ethernet Connected in the system menu and USB ethernet in the network panel.

Networking terms & tips

Find your internal (network) IP address

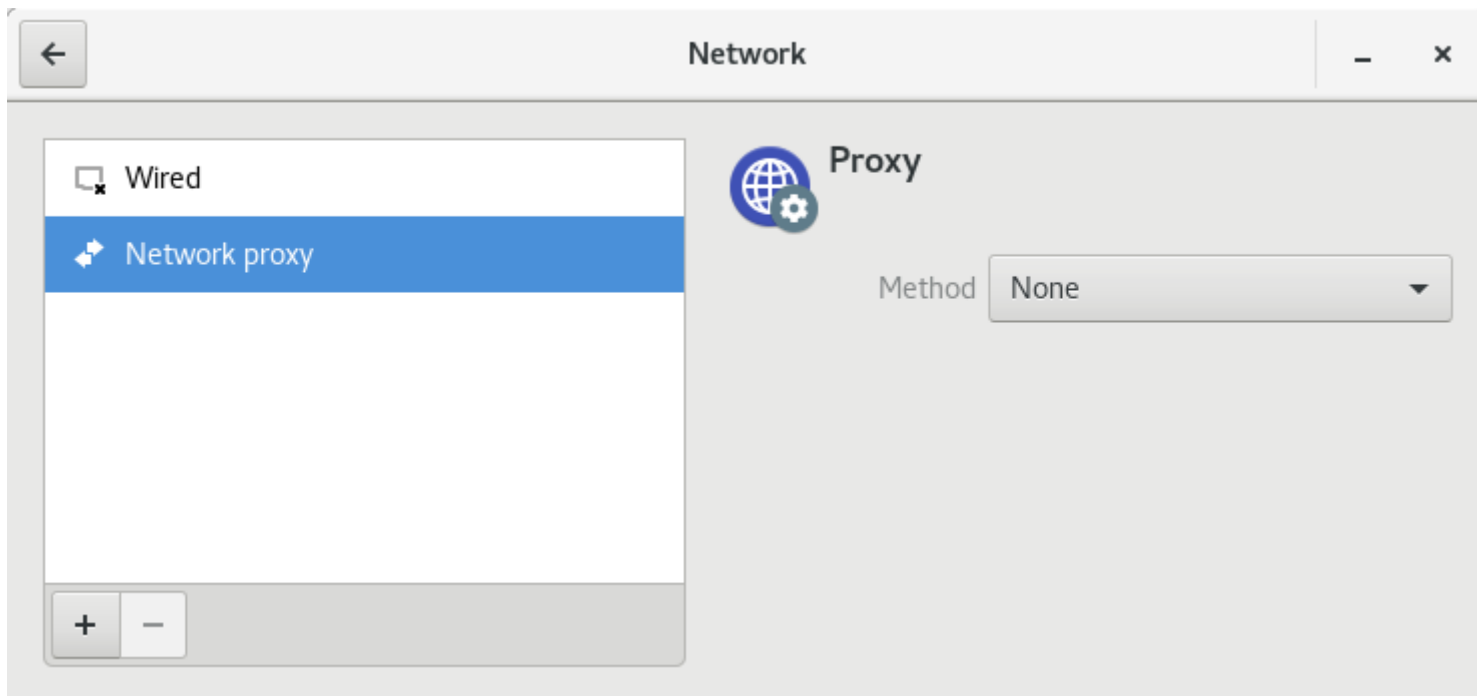
- Open the Activities overview and start typing Network.
- Click on Network to open the panel.
- Choose which connection, Wi-Fi or Wired, from the left pane.
 - The IP address for a wired connection will be displayed on the right.
 - Click the settings button to see the IP address for the wireless network in the Details panel.

Find your external (internet) IP address

- Visit whatismyipaddress.com.
- The site will display your external IP address for you.

Networking terms & tips

- **Define proxy settings**
 - Open the Activities overview and start typing Network.
 - Click on Network to open the panel.
 - Select Network proxy from the list on the left.



Networking terms & tips

- Choose which proxy method you want to use from:

- None

The applications will use a direct connection to fetch the content from the web.

- Manual

For each proxied protocol, define the address of a proxy and port for the protocols. The protocols are HTTP, HTTPS, FTP and SOCKS.

- Automatic

A URL pointing to a resource, which contains the appropriate configuration for your system.

Applications that use the network connection will use your specified proxy settings.

Configuration utilities

ping

- a computer network administration utility used to test the reachability of a host on an Internet Protocol (IP) network.
- It measure the roundtrip time for messages.

Eg: ping 192.168.31.204

PING 192.168.31.204 (192.168.31.204) 56(84) bytes of data.

64 bytes from 192.168.31.204: icmp_seq=1 ttl=63 time=0.984 ms

64 bytes from 192.168.31.204: icmp_seq=2 ttl=63 time=0.393 ms

64 bytes from 192.168.31.204: icmp_seq=3 ttl=63 time=0.493 ms

192.168.31.204 ping statistics

3 packets transmitted, 3 received, 0% packet loss, time 1998ms

Configuration utilities

traceroute - traces the route taken by packets over an IPv4/IPv6 network

Eg: traceroute google.com

mii-tool

- A key tool which reports the link status of all Ethernet devices on a system and its speed.

```
mii-tool
```

```
eth0: negotiated 100baseTxFD, link ok
```

route - Show / manipulate the IP routing table.

netstat - displays network connections, routing tables and number of network interface statistics.

Used for finding problems in the network and to determine the amount of traffic on the network as a performance measurement.

Interface configuration file

/etc/resolv.conf resolver configuration file

- Tell where to find the name servers.

```
# Generated by NetworkManager
```

```
search chennai.cdac.in
```

```
Nameserver 10.184.0.11
```

- The search key specifies the string which will be appended to an incomplete hostname.
- The nameserver will be used to resolve a given IP address or hostname.

Interface configuration file

/etc/hosts

This file is a simple text file that associates IP addresses with hostnames, one line per IP address.

IP_address canonical_hostname [aliases...]

File contains IP addresses and their corresponding hostnames.

When your system tries to resolve a hostname to an IP address it refers to the /etc/hosts file before using the name servers.

IPAddress	Hostname	Alias
127.0.0.1	localhost	deep.openna.com
208.164.186.1	deep.openna.com	deep
208.164.186.2	mail.openna.com	mail
208.164.186.3	web.openna.com	web

PRINTER MANAGEMENT

Software Installation

Check Cups Package

```
# dpkg -l cups
```

If not installed then run.....

```
# apt-get install cups
```

Check all the printer Drivers are installed

```
# dpkg -l printer-driver*
```

```
# dpkg -l foomatic-db-engine
```

```
# dpkg -l hp-ppd
```

```
# dpkg -l openprinting-ppds
```


Adding a Printer

CUPS has a web interface for setting up a print queue and administering printers.

Three Sections while detecting the printer-driver

1. Local Printers

- printers which are usually attached to the machine you are using(can be a serial port or parallel port printers).

2. Discovered on Local Network Printers

- printers which have been discovered on the local network.

3. Other Network Printers

- requires you to specify the destination for the remote print queue/printer.

Screen shots of cups web interface

The screenshot shows a Firefox browser window displaying the CUPS 1.7.5 web interface. The browser's address bar shows 'localhost:631'. The page has a navigation bar with links: Home, Administration, Classes, Online Help, Jobs, Printers, and a Search Help box. The main content area features the CUPS 1.7.5 logo and a description: 'CUPS is the standards-based, open source printing system developed by Apple Inc. for OS® X and other UNIX®-like operating systems.' Below this, there are three columns of links categorized under 'CUPS for Users', 'CUPS for Administrators', and 'CUPS for Developers'. The taskbar at the bottom shows several open applications, including C-DAC We..., [VM_List.d..., [*Unsaved ..., boss@bhar..., [QEMU (ins..., [BOSS-Prin..., [Printers-G..., PrintQueue..., [printer-Do..., and Home - CU... The page number '1 / 2' and a '3' in a circle are visible in the bottom right corner.

Applications ▾ Places ▾ Firefox Web Browser ▾ Thu 27 Sep, 14:53 en ▾

Home - CUPS 1.7.5 - Mozilla Firefox


Home - CUPS 1.7.5 × +

localhost:631

Home Administration Classes Online Help Jobs Printers Search Help

CUPS 1.7.5

CUPS is the standards-based, open source printing system developed by [Apple Inc.](#) for OS® X and other UNIX®-like operating systems.



CUPS for Users

- [Overview of CUPS](#)
- [Command-Line Printing and Options](#)
- [What's New in CUPS 1.7](#)
- [User Forum](#)

CUPS for Administrators

- [Adding Printers and Classes](#)
- [Managing Operation Policies](#)
- [Printer Accounting Basics](#)
- [Server Security](#)
- [Using Kerberos Authentication](#)
- [Using Network Printers](#)
- [cupsd.conf Reference](#)

CUPS for Developers

- [Introduction to CUPS Programming](#)
- [CUPS API](#)
- [Filter and Backend Programming](#)
- [HTTP and IPP APIs](#)
- [PPD API](#)
- [Raster API](#)
- [PPD Compiler Driver Information File Reference](#)
- [Developer Forum](#)

C-DAC We... [VM_List.d... [*Unsaved ... boss@bhar... [QEMU (ins... [BOSS-Prin... [Printers-G... PrintQueue... [printer-Do... Home - CU... 1 / 2 3

Screen shots of cups web interface

The screenshot shows the CUPS web interface in a Mozilla Firefox browser window. The browser's address bar displays 'localhost:631/admin'. The interface features a top navigation bar with tabs for Home, Administration (selected), Classes, Online Help, Jobs, Printers, and a Search Help field. The main content area is divided into three sections: Printers, Classes, and Jobs on the left, and Server and RSS Subscriptions on the right. The Printers section includes buttons for 'Add Printer', 'Find New Printers', and 'Manage Printers'. The Classes section has 'Add Class' and 'Manage Classes'. The Jobs section has 'Manage Jobs'. The Server section includes buttons for 'Edit Configuration File', 'View Access Log', 'View Error Log', and 'View Page Log'. Below these are 'Server Settings' with an 'Advanced' link and a list of checkboxes for various settings, followed by a 'Change Settings' button. The RSS Subscriptions section has an 'Add RSS Subscription' button. The browser's status bar at the bottom shows several open tabs and the current page is 1 of 2.

Applications ▾ Places ▾ Firefox Web Browser ▾ Thu 27 Sep, 14:53 en ▾

Administration - CUPS 1.7.5 - Mozilla Firefox

Administration - CUPS 1.7.5 x +

localhost:631/admin

Home Administration Classes Online Help Jobs Printers Search Help

Printers

Add Printer Find New Printers Manage Printers

Classes

Add Class Manage Classes

Jobs

Manage Jobs

Server

Edit Configuration File View Access Log View Error Log View Page Log

Server Settings:

[Advanced ▸](#)

- ☐ Share printers connected to this system
 - ☐ Allow printing from the Internet
- ☐ Allow remote administration
- ☐ Use Kerberos authentication ([FAQ](#))
- ☐ Allow users to cancel any job (not just their own)
- ☐ Save debugging information for troubleshooting

Change Settings

RSS Subscriptions

Add RSS Subscription

C-DAC We... [VM_List.d... [*Unsaved ... boss@bhar... [QEMU (ins... [BOSS-Prin... [Printers-G... PrintQueue... [printer-Do... Administrat... 1 / 2 3

Screen shots of cups web interface

The screenshot shows a Firefox browser window titled "Add Printer - CUPS 1.7.5 - Mozilla Firefox". The address bar displays "localhost:631/admin/". The main content area is titled "Add Printer" and lists three categories of printers:

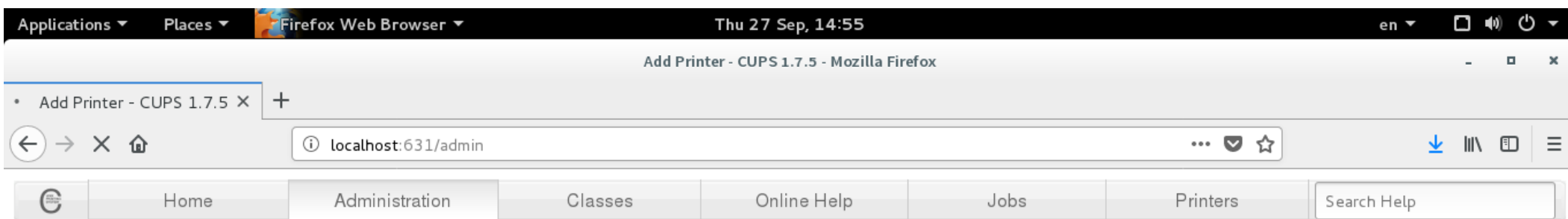
- Local Printers:**
 - ☐ Serial Port #1
 - ☐ HP Printer (HPLIP)
 - ☐ LPT #1
 - ☐ HP Fax (HPLIP)
- Discovered Network Printers:**
 - ☐ HP Color LaserJet Pro MFP M477-color printer @ boss-10 (HP HP Color LaserJet MFP M477fdw)
 - ☐ HP LaserJet M5035 MFP @ boss-10 (HP HP LaserJet M5025 MFP)
 - ☐ old-printer-pillar @ boss-10 (Hewlett-Packard Hewlett-Packard HP LaserJet P4515)
 - ☐ small printer @ boss-10 (HP HP LaserJet 400 M401dw)
- Other Network Printers:**
 - ☐ LPD/LPR Host or Printer
 - ☐ Internet Printing Protocol (https)
 - ☐ Internet Printing Protocol (ipps)
 - ☐ Internet Printing Protocol (http)
 - ☐ Internet Printing Protocol (ipp)
 - ☐ AppSocket/HP JetDirect
 - ☐ Internet Printing Protocol (ipp14)
 - ☐ Windows Printer via SAMBA

A "Continue" button is located at the bottom of the list.

At the bottom of the browser window, a footer text reads: "CUPS and the CUPS logo are trademarks of Apple Inc. Copyright 2007-2014 Apple Inc. All rights reserved."

The taskbar at the bottom shows several open applications, including "C-DAC We...", "[VM_List.d...", "[*Unsaved ...", "boss@bhar...", "[QEMU (ins...", "[BOSS-Prin...", "[Printers-G...", "PrintQueue...", "[printer-Do...", and "Add Printer...". The system clock shows "1 / 2" and a blue circle with the number "3".

Screen shots of cups web interface



Add Printer

Name:
(May contain any printable characters except "/", "#", and space)

Description:
(Human-readable description such as "HP LaserJet with Duplexer")

Location:
(Human-readable location such as "Lab 1")

Connection: dnssd://small%20printer%20%40%20boss-10._ipp.tcp.local/cups

Sharing: ☐ Share This Printer

Screen shots of cups web interface

Applications ▾ Places ▾ Firefox Web Browser ▾ Thu 27 Sep, 14:58 en ▾ [Window Icons] [Volume] [Power]

Add Printer - CUPS 1.7.5 - Mozilla Firefox

Ⓢ Add Printer - CUPS 1.7.5 X hp's Developer Portal | H X +

⬅ ➡ ↺ 🏠 ⓘ localhost:631/admin ... 🔒 ☆ ⬇ 📄 📖 ☰

Add Printer

Name: HP_HP_LaserJet_400_M401dw
Description: HP HP LaserJet 400 M401dw
Location: Samll Black Printer
Connection: dnssd://small%20printer%20%40%20boss-10._ipp._tcp.local/cups
Sharing: Do Not Share This Printer

Make: HP

Model:

- HP LaserJet Pro MFP M225-M226 Postscript (recommended) (en)
- HP LaserJet Pro MFP M225-M226 Postscript (recommended) (en)
- HP LaserJet Pro MFP M225-M226 Postscript (recommended) (en)
- HP LaserJet Pro MFP M225-M226 Postscript (recommended) (en)
- HP LaserJet Pro MFP M225-M226 Postscript (recommended) (en)
- HP LaserJet Pro MFP M225-M226 Postscript (recommended) (en)
- HP LaserJet Pro MFP M225-M226 Postscript (recommended) (en)
- HP LaserJet Pro MFP M435 Postscript (recommended) (en)
- HP LaserJet Pro MFP M521 Postscript (recommended) (en)
- HP LaserJet Pro MFP M521 Postscript (recommended) (en)
- HP LaserJet Pro MFP M521 Postscript (recommended) (en)

Or Provide a PPD File: No file selected.

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C-DAC We... [VM_List.d... [*Unsaved ... boss@bhar... [QEMU (ins... [BOSS-Prin... [Printers-G... PrintQueue... [printer-Do... Add Printer... 1 / 2 3

Screen shots of cups web interface

The screenshot shows a Firefox browser window with the title "Set Printer Options - CUPS 1.7.5 - Mozilla Firefox". The address bar shows "localhost:631/admin". The browser's navigation bar includes "Home", "Administration", "Classes", "Online Help", "Jobs", "Printers", and a "Search Help" box. Below the navigation bar, the page title is "Set Default Options for HP_HP_LaserJet_400_M401dw". A button labeled "Query Printer for Default Options" is visible. Below this, there are tabs for "General", "Options Installed", "Paper/Quality", "Banners", "Policies", and "Port Monitor". The "General" tab is selected, showing settings for "Media Size" (A4), "Paper Source" (Automatic), and "Two-Sided" (Off). A "Set Default Options" button is at the bottom of the settings section. The taskbar at the bottom shows several open applications, including "C-DAC We...", "[VM_List.d...", "[*Unsaved ...", "bo", "Printer added HP_HP_LaserJet_400_M401dw", "PrintQueue...", "[printer-Do...", and "Set Printer ...". The system clock in the top right corner shows "Thu 27 Sep, 14:58".

Applications ▾ Places ▾ Firefox Web Browser ▾ Thu 27 Sep, 14:58 en ▾

Set Printer Options - CUPS 1.7.5 - Mozilla Firefox

Set Printer Options - CUP X hp's Developer Portal | H X +

localhost:631/admin

Home Administration Classes Online Help Jobs Printers Search Help

Set Default Options for HP_HP_LaserJet_400_M401dw

Query Printer for Default Options

General Options Installed Paper/Quality Banners Policies Port Monitor

General

Media Size: A4 ▾

Paper Source: Automatic ▾

Two-Sided: Off ▾

Set Default Options

C-DAC We... [VM_List.d... [*Unsaved ... bo Printer added HP_HP_LaserJet_400_M401dw PrintQueue... [printer-Do... Set Printer ... 1 / 2 4

Screen shots of cups web interface

Applications ▾ Places ▾ Firefox Web Browser ▾ Thu 27 Sep, 14:59 en ▾

Printers - CUPS 1.7.5 - Mozilla Firefox

Printers - CUPS 1.7.5 x hp's Developer Portal | H x +

localhost:631/printers/

Home Administration Classes Online Help Jobs Printers Search Help

Search in Printers: Search Clear

Showing 5 of 5 printers.

Queue Name ▾	Description	Location	Make and Model	Status
big-printer-nearadmin	HP LaserJet M5035 MFP @ boss-10	boss-10	Remote Printer	Idle
black-smallprinter	small printer @ boss-10	boss-10	Remote Printer	Idle
HP-Color-LaserJet-Pro-MFP-M477	HP Color LaserJet Pro MFP M477-color printer @ boss-10	boss-10	Remote Printer	Idle
HP-LaserJet-P4010	old-printer-pillar @ boss-10	boss-10	Remote Printer	Idle
HP_HP_LaserJet_400_M401dw	HP HP LaserJet 400 M401dw	Samll Black Printer	HP LaserJet Pro MFP M435 Postscript (recommended)	Idle

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C-DAC We... [VM_List.d... [*Unsaved ... boss@bhar... [QEMU (ins... [BOSS-Prin... [Printers-G... PrintQueue... [printer-Do... Printers - C... 1 / 2 3

Alternative Configuration Methods and Utilities

1. system-config-printer

- native printer administration tool

2. Hplip

- tool which is specifically for HP printers

3. lpadmin

- command line tool to add printer

Note: You should know exactly what the printer destination is and what driver to use.

system-config-printer

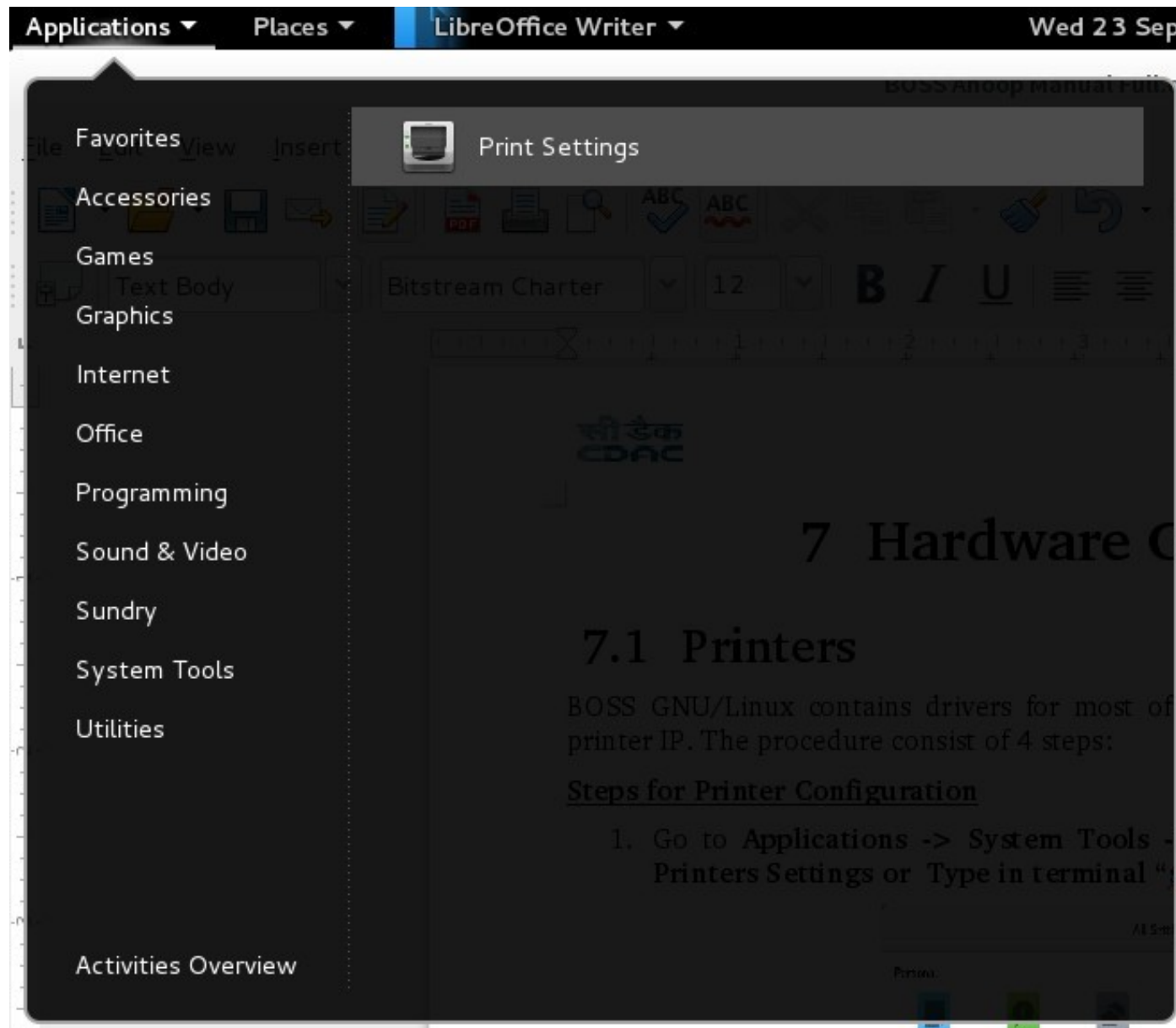
BOSS GNU/Linux contains drivers for most of the Printers, just you have to configure the printer

The procedure consist of 4 steps:

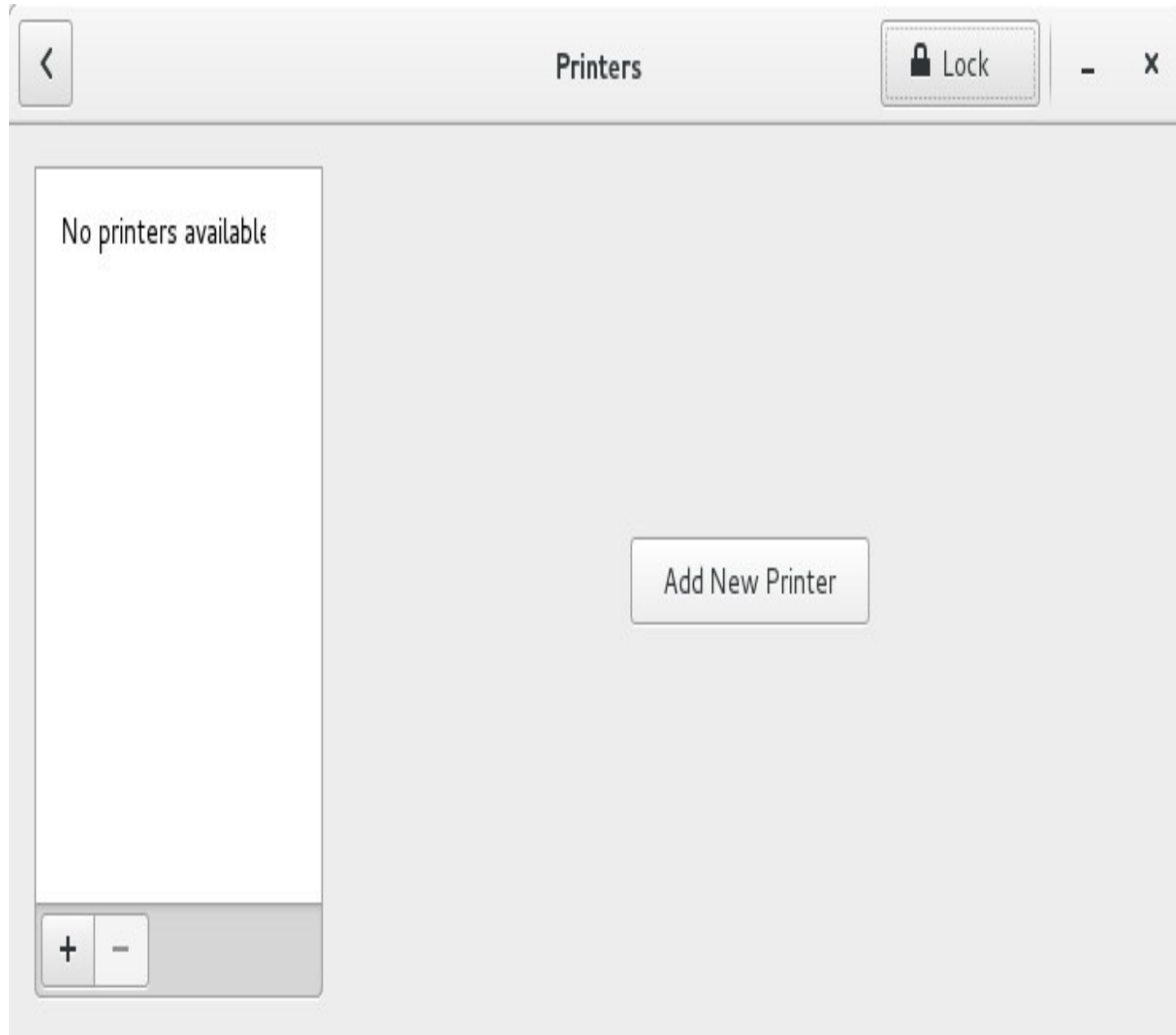
Steps for Printer Configuration

1. Go to Applications -> Sundry -> Printers Settings or Type in terminal “system-config-printer”
2. Click on “Unlock” button and Enter the administrator password to unlock. Then Click the '+' or Click “Add New Printer” to add new printer.
3. Select the the type of the printer. For Network printer enter the IP address, port no and click “Forward”
4. Select the Printer Model and click “Forward”

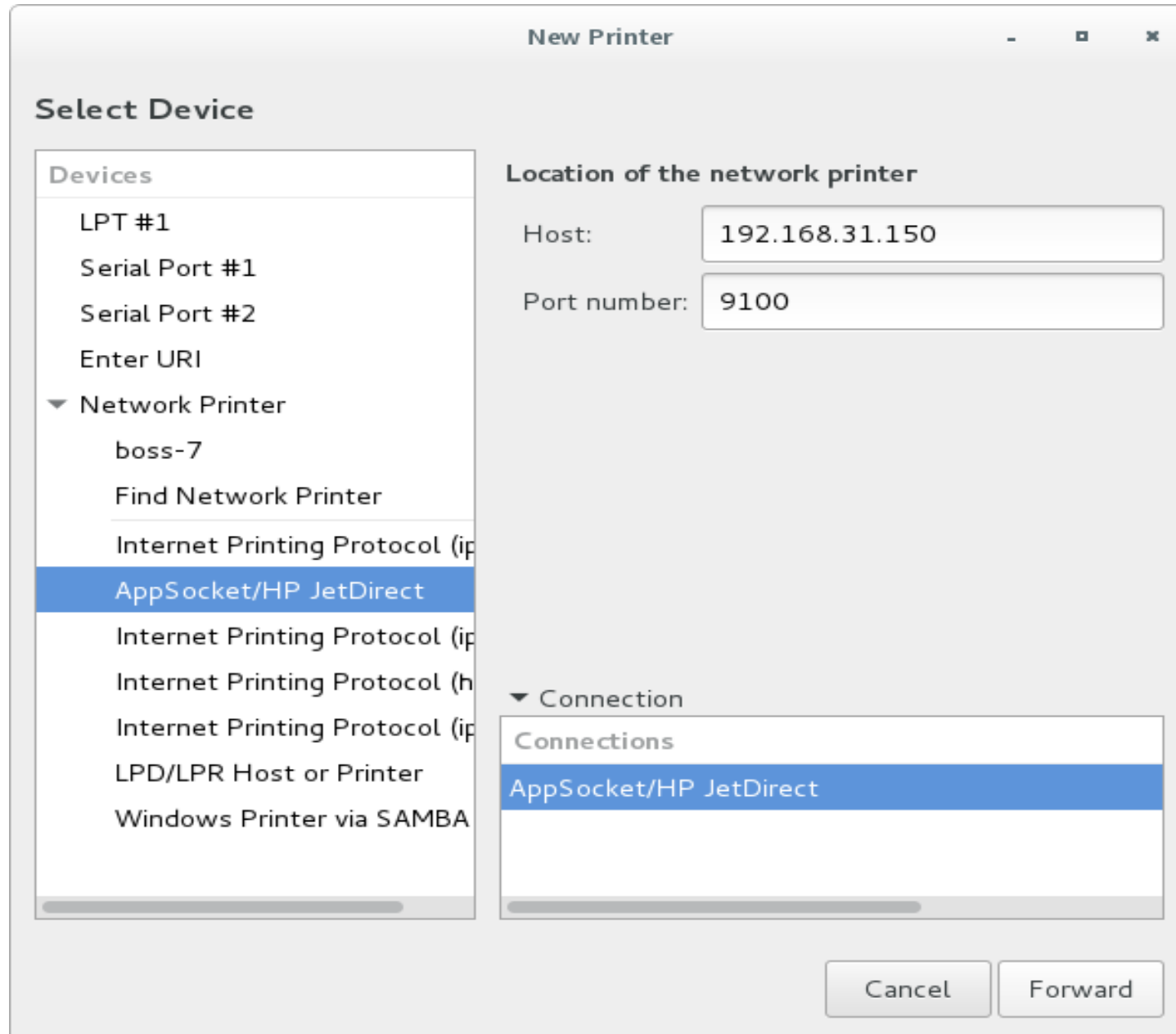
Screenshot for system-config-printer



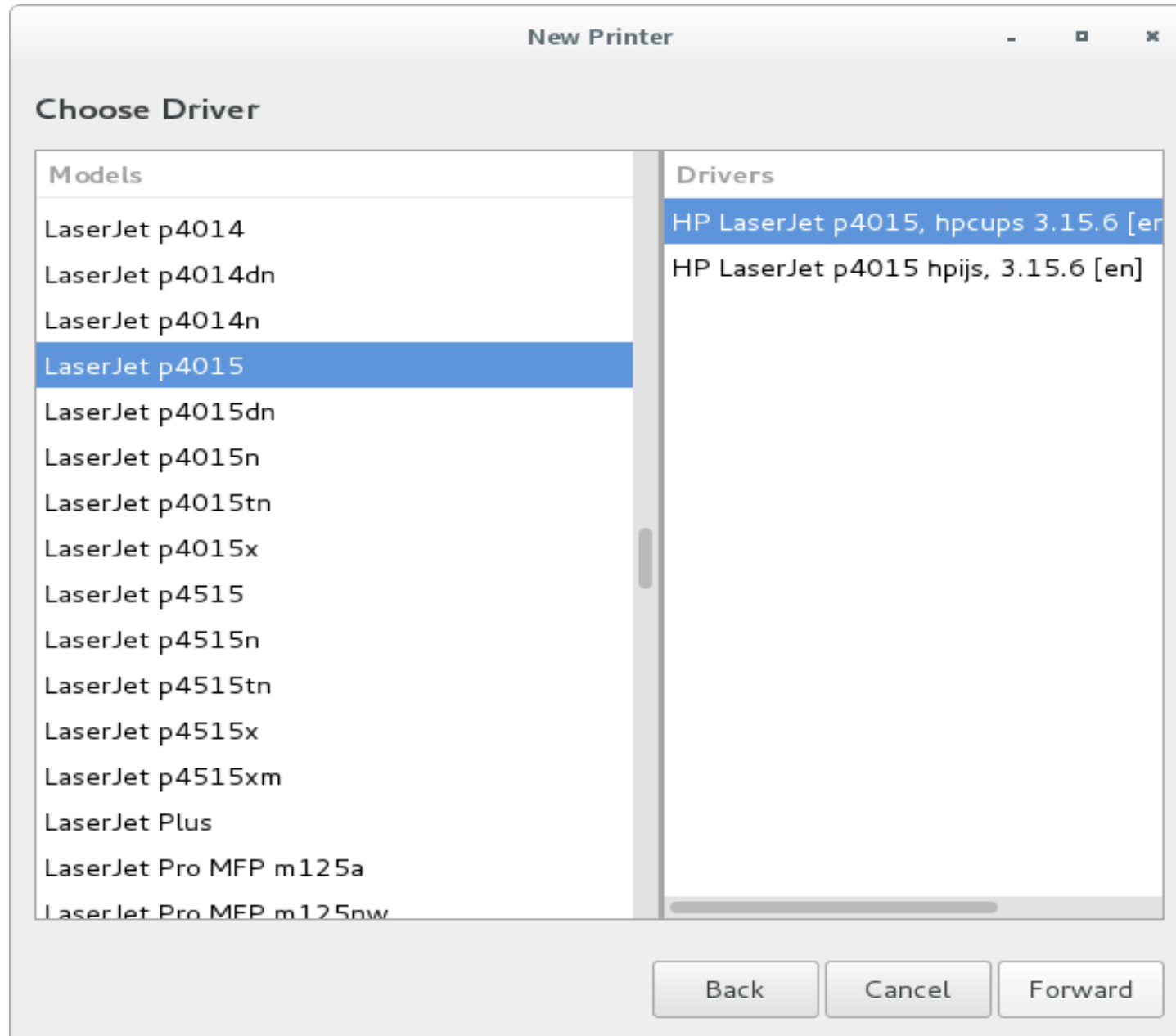
Screenshot for system-config-printer



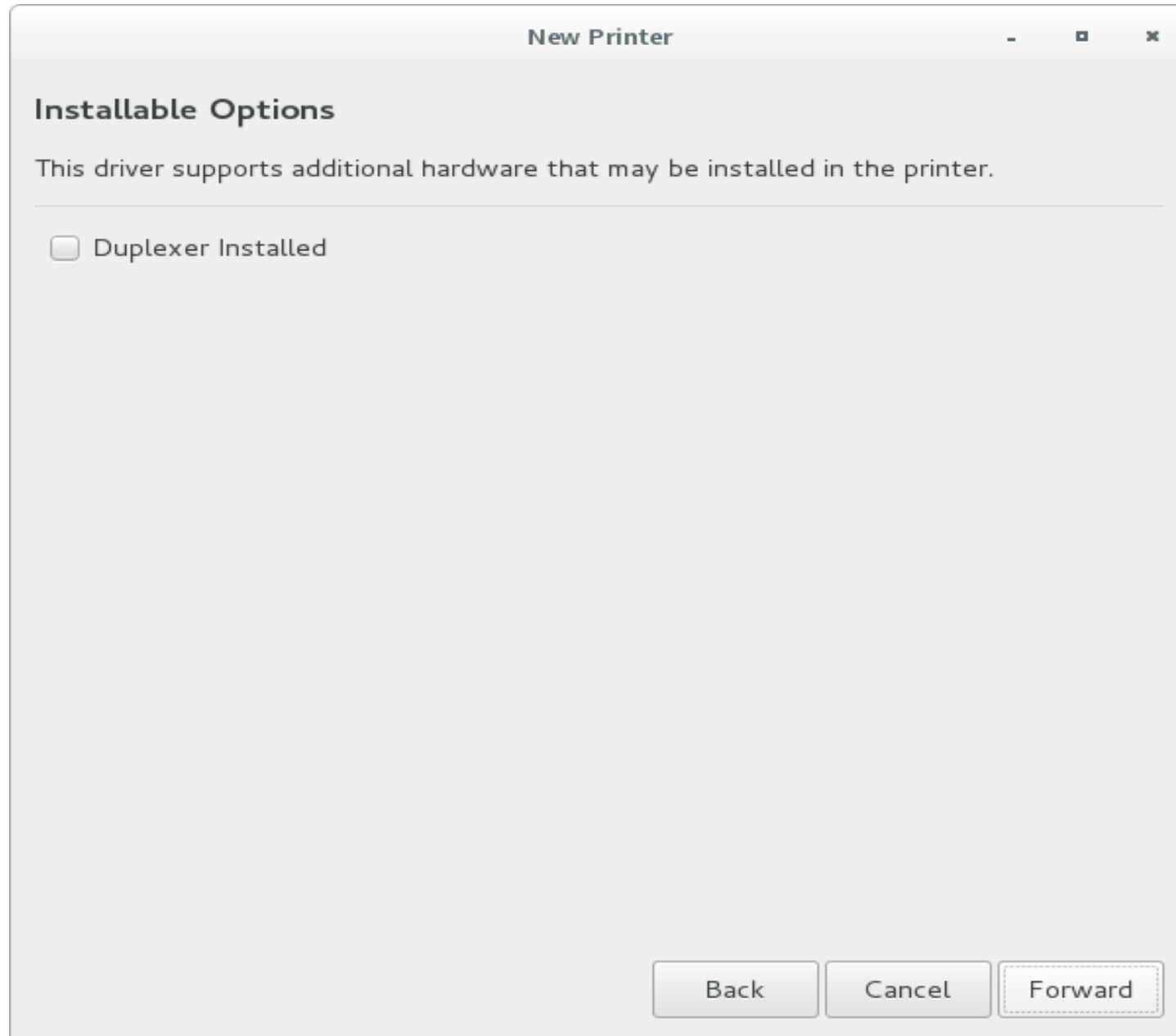
Screenshot for system-config-printer



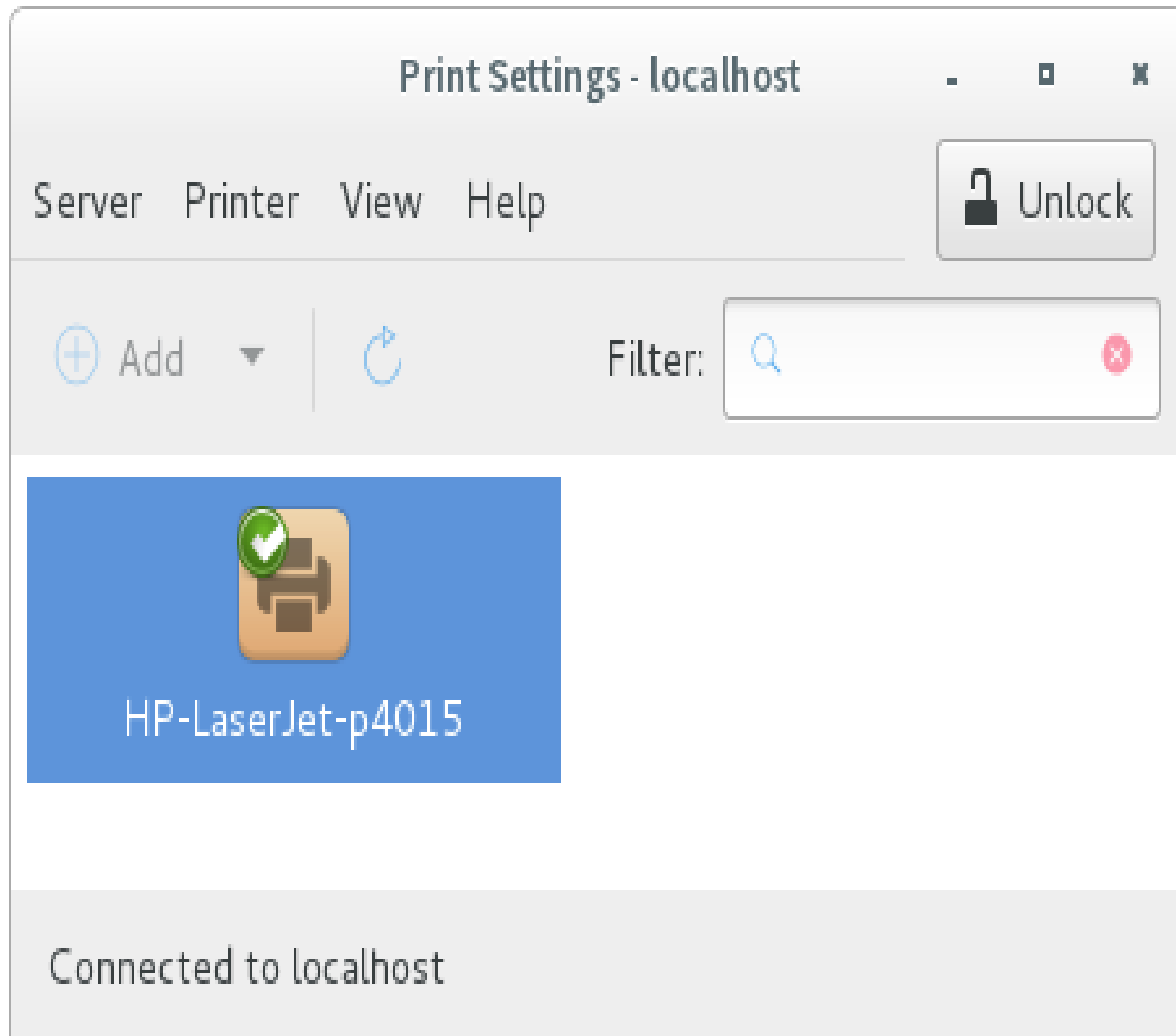
Screenshot for system-config-printer



Screenshot for system-config-printer



Screenshot for system-config-printer



EXTERNAL DRIVERS

Installing Printer drivers externally if not available in BOSS GNU/Linux

Download the PPD files from the below website

http://www.linuxprinting.org/printer_list.cgi

Here you select the printer company and the model from the select box and click on “Show”.

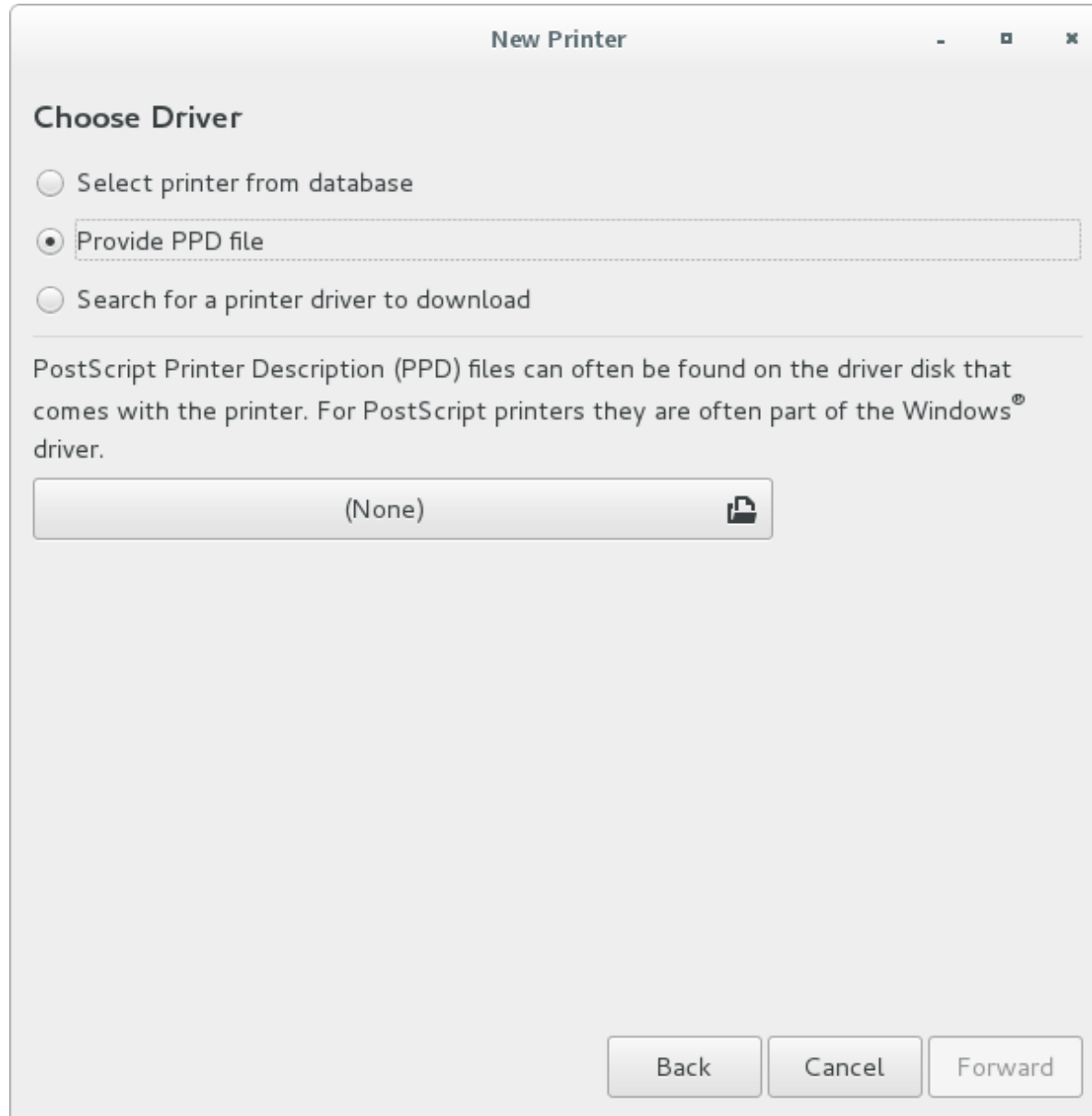
This will follow up a page where you need to search for the Recommended Drivers line and click on “Custom PPD” or “Download PPD” [Differs based on printer].

Save this PPD file in your system.

EXTERNAL DRIVERS

Now Select the Printing option from System → Administration → Printing. In the Step 2 of configuration click on “Provide PPD File”. Then click on the open folder select the saved PPD file. This installs your printer drivers into your system.

Screenshot for PPD



HP Printer setup

Using “hp-setup” utility

Open the command prompt and run the following command

sudo hp-setup -i (if printer is connected locally)

or

sudo hp-setup -i <ip_address> (if printer is connected via network)

Canon Printer Setup

Step 1: Download and install the drivers

Download the drivers cndrvcups-capt_2.60-1_i386.deb cndrvcups-common_2.60-1_i386.deb

Open terminal and Install the packages

sudo dpkg -i cndrvcups-common_2.60-1_i386.deb cndrvcups-capt_2.60-1_i386.deb

Step 2: Install other postscript fonts & program to reserve ports for the printer

Install portreserve, gsfonts, gsfonts-other, gsfonts-X11

sudo dpkg -i portreserve gsfonts gsfonts-x11 gsfonts-other

Canon Printer Setup

Step 3: Restart the printer

```
sudo /etc/init.d/cups restart
```

Step 4: Add printer and start the Cannon Printer daemon.

```
sudo /usr/sbin/lpadmin -p LBP7200C -m  
CNCUPSLBP7200CCAPTK.ppd -v ccp://localhost:59787 -E
```

```
sudo /usr/sbin/ccpdadmin -p LBP7200C -o /dev/usb/lp0
```

```
sudo /etc/init.d/cups restart
```

```
sudo /etc/init.d/cups status
```

Canon Printer Setup

Step 5: Check the printer status

```
captstatusui -P LBP7200C
```

If you are seeing the message “Ready to print”, you are done!. Else you may have to restart the system, and repeat all the steps from step 4.

Step 6: Start the printer service for every system startup

```
sudo gedit /etc/rc.local
```

Add

```
/etc/init.d/ccpd start
```

before the word “exit” , save the file and close

Samsung printer Setup

Samsung printers need Unified Printer drivers from <http://www.bchemnet.com/suldr/> .

To install that , open terminal and run

```
sudo gedit /etc/apt/sources.list
```

Now along with the existing repository links, add

```
deb http://www.bchemnet.com/suldr/ debian extra
```

Save the file and close. In terminal run

```
sudo wget -O - http://www.bchemnet.com/suldr/suldr.gpg | sudo apt-key add -
```

```
sudo apt-get update
```

```
sudo apt-get install suld-driver-4.01.17
```

This will install the necessary packages for Samsung printers. Once it is installed fully, configure the printer using Printer wizard.

ISOC Server

ISOC Server is the centralized administrative web application to monitor and configure all civilnet client machines and users.

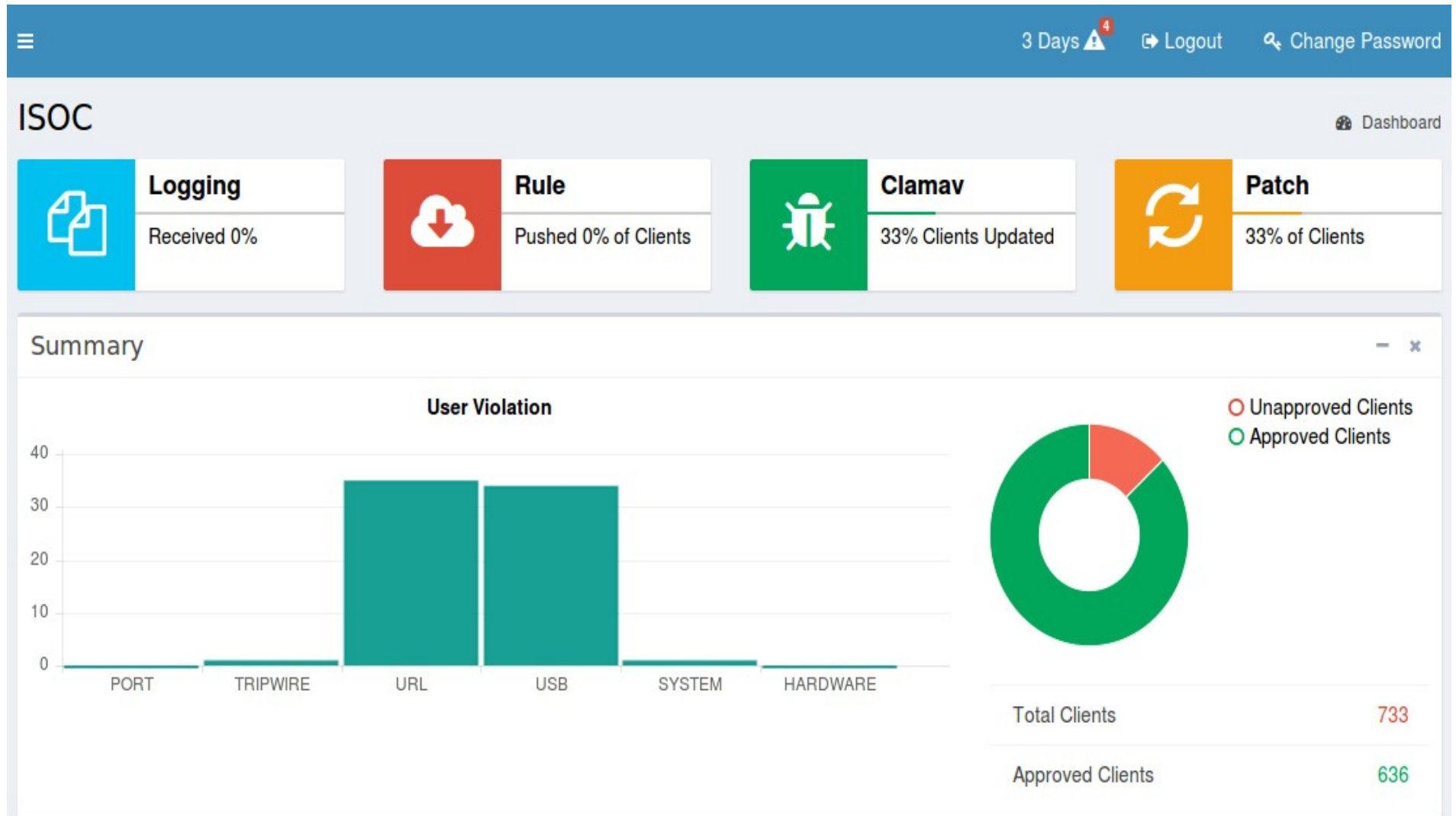
Components of ISOC Server

- Dash Board
- Client Management
- Log Viewer
- Local Administrator Management
- Policy Configuration

ISOC Dashboard

- Summarized Status about client machines
- Client Anti virus & Patch update status
- Clients Registration status
- Information about violation done by client

ISOC Dashboard




Client Management

- Army BOSS civilnet clients are should register with ISOC server
- New civilnet client computer registered with ISOC using unique identification number as One Time Password (OTP)
- OTP must be generated by unit's ISOC administrator only
- OTP is 9 digit unique identification number to authentic client with server while registration
- System Admin / System Engineer should get OTP from concern unit administrator before starting registration
- Caller name is user name,who requesting OTP to register client machine.
- Clients Log ,Clamav,Rule /Policy and patch update status could be monitored by unit administrator


Generation of OTP

InternetSOC

**sampleadmin2**
Online

Main Navigation

- Generate OTP
- Log Search
- Local Administration
- Server Tree
- Add and Edit Group
- Client Status
- Clients
- Log Viewer
- Delete Units
- Hierarchy

3 Days  [Logout](#) [Change Password](#)

ISOC [Dashboard](#)

Generating OTP

Caller name

Generate OTP


Reset

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Generation of OTP


IA

≡

3 Days 

Logout


Change Password





ISOC


Dashboard


Generating OTP


 Your OTP is: 6395-77192





























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Client Deletion

- Only AHCC Super Administrator is responsible to delete unit / client from ISOC server
- If Client deleted by super admin can not be monitor by Unit admin also
- Policy configuration
 - Super Admin user only have privilege to send configuration of policy to all / unit's clients
 - Super Administrator only can block website / service / Install new application

Monitoring Clients

- ISOC server Application having following features to monitor client
 - Clients
 - To view registration status of client
 - Log Viewer
 - To view log entries of client machine / user activities
 - Get Alert Notification to view user violations
 - Hierarchy
 - To monitor sub units and client update status
 - Alerts
 - To monitor what kind of violation happened in client machine

Client Registration Status

Click on Clients menu option in side menu bar

IA

3 Days Logout Change Password

ISOC Dashboard

Registered Clients

Show 10 entries Search:

Client Name	Status
AHCC-clientmachineonnew	Approved
AHCC-NC-Leh-chamy2	Approved
AHCC-NC-ahccnccli1	Approved
AHCC-NC-ncclient	Approved

Showing 1 to 4 of 4 entries

Previous 1 Next

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LOG VIEWER

- Log Viewer to monitor user activities on client machine
- ISOC Server having Two kind of Log viewer
 - Log Viewer to view clients log by month wise
 - Log Search to view client logs by key word searching within period of date
 - Various type of logs collected from clients are System Usage Violation, File integrity check, File System Status, USB device usage, USB Violation, Browser Log, URL Violation, System Upgrade, Last Login, Bad Login Attempts, Antivirus Log, Halt/Reboot Log, Upgrade to Super User , Service/Port, etc..

Log Viewer


IA

≡


3 Days 

Logout

Change Password



ISOC

 Dashboard

Log Viewer

Units

sampleunit2

User Group

Local Group

Select Client

HQ-sampleunit2-santosh

Select Month

Sep ▼

Log Type

Browser Logs

View Logs

Client Details

Client id : WD-WCAWF8205205-san-123-339-20180918180600530

hardisk serial : WD-WCAWF8205205

Username : santosh

contact : 12345

Installed time: 2018-09-18 19:16:30+5:30

Mac id : 70:71:bc:a4:9f:bc


Approved Time : 2018-10-03 13:30:00

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Log Viewer

IA

≡

3 Days 

Logout

Change Password

ISOC

Dashboard > bac

Log viewer - Client : santosh Log : browser

System Upgrade Log

File Integrity check

Hardware change

Last login logs

Bad login Attempts

Antivirus log

Tripwire Full Report

Port/Service Violation

Print

Show

10

 entries

SL.No	Client Name	Logs
0	santosh	09/18/2018 18:06:39 adservice.google.com
1	santosh	09/18/2018 18:06:39 apis.google.com
2	santosh	09/18/2018 18:06:39 aus5.mozilla.org
3	santosh	09/18/2018 18:06:39 location.services.mozilla.com
4	santosh	09/18/2018 18:06:39 ocsp.digicert.com
5	santosh	09/18/2018 18:06:39 ocsp.pki.goog
6	santosh	09/18/2018 18:06:39 safebrowsing-cache.google.com
7	santosh	09/18/2018 18:06:39 safebrowsing.google.com
8	santosh	09/18/2018 18:06:39 search.services.mozilla.com
9	santosh	09/18/2018 18:06:39 self-repair.mozilla.org

Showing 1 to 10 of 26 entries

Previous

1

2

3

Next




Log Search


- Unit Admin also can view log by searching particular type of log using search keyword
- This is advanced feature to view log between two date
- Log Search can be performed upto previous date of searching
- Log search must need Search string and Unit have to be search log entries.


Log Search

IA

≡

3 Days  0  Logout  Change Password

 ISOC

 Dashboard

Log Search *Mandatory

Search Key *

filled 1 %

Units

sampleunit2

Select Date Range

2018-07-04

2018-10-03

Log Type

Filesystem Status

View Logs

Reset

Search keys

xscreensaver

gdm-password

unix_chkpwd

infected

violation

www.flipkart.com

www.mouthshut.com

www.facebook.com

shutdown

runlevel

reboot

usb-storage

UDF-fs

SerialNumber

pts/0

bossas.cdacchn.in

cdn.ndtv.com

google.com

filled 1 %

SSH-incoming

su:session


dhcpc0 Product

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Log Search


IA

≡

3 Days  0

Logout

Change Password



ISOC

Dashboard > Back

Log Search Result - filled 1 %

Copy

CSV





Print

Show

10

▼

entries

Client Name	Unit Name	Message	Log Type
santosh 	sampleunit2	09/18/2018 The /home file system filled 1 %	Filesystem Status
santosh 	sampleunit2	09/18/2018 The /usr file system filled 45 %	Filesystem Status
santosh 	sampleunit2	09/18/2018 The /var file system filled 5 %	Filesystem Status
santosh 	sampleunit2	09/18/2018 The / file system filled 18 %	Filesystem Status

Showing 1 to 4 of 4 entries

Page 1 ▼ of 1

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Hierarchy

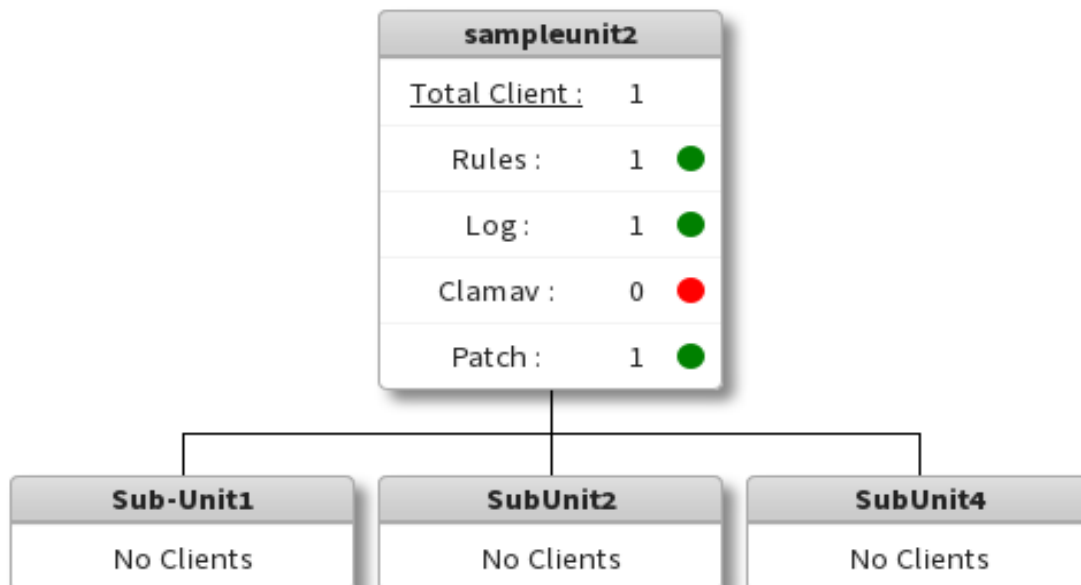
- To monitor client update status for sub-units
- To get statistics about how many clients updated with Anti-virus, Policies, Patch updates and sending logs
- Unit Admin can view status only their sub-units only
- AHCC Super Admin only can view statics for All Units as graph

Hierarchy Graph for Unit Admin / Sub-Units

- Login as admin user then click “Hierarchy” menu option in side bar

ISOC

Graph



% of updated Client
is equal to 100%

% of updated client
is < 50 %

% of updated client
is > 50 < 100 %

Alerts on Violations

- System in on state after Office hours
- USB Mass storage device usage
- Accessing blocked websites / URL
- Accessing non-privileged application files / unauthorized file system access
- Violation alerts notified if only log is registered in client and received by server
- Alerts are notified from last 3 days processed log entries

Local Administration Management

- To Create new sub-unit / hierarchy based unit administrator user creation
- Unit admin can delete existing local administrators
- Unit Administrator can also reset / change password for sub-unit admin / Local Administrators
- AHCC Super Admin only can delete Units / Sub-Units / Client if not required

Creating Local / New Sub-Unit Administrator

- Click Local Administration Menu

The screenshot displays the InternetSOC web interface. The top header bar is blue and contains the 'InternetSOC' logo on the left, a hamburger menu icon in the center, and user information on the right: '3 Days' with a red notification badge, 'Logout', and 'Change Password'. The left sidebar is dark blue and lists navigation options: 'Main Navigation', 'Generate OTP', 'Log Search', 'Local Administration' (highlighted with a blue bar), 'Server Tree', and 'Add and Edit Group'. The main content area has a light blue header with 'ISOC' and a 'Dashboard' link. Below this, the 'Local Admins' section is visible, featuring a 'List Of Members' table with one entry, 'sampleadmin2'. At the bottom of this section are three buttons: 'Add Admin', 'Delete Admin', and 'Reset Password'. A note at the very bottom states: 'Note : Click Add Admin to add new local administrator'.

InternetSOC

3 Days ⁰ Logout Change Password

sampleadmin Online

Main Navigation

Generate OTP

Log Search

Local Administration

Server Tree

Add and Edit Group

ISOC Dashboard

Local Admins

List Of Members

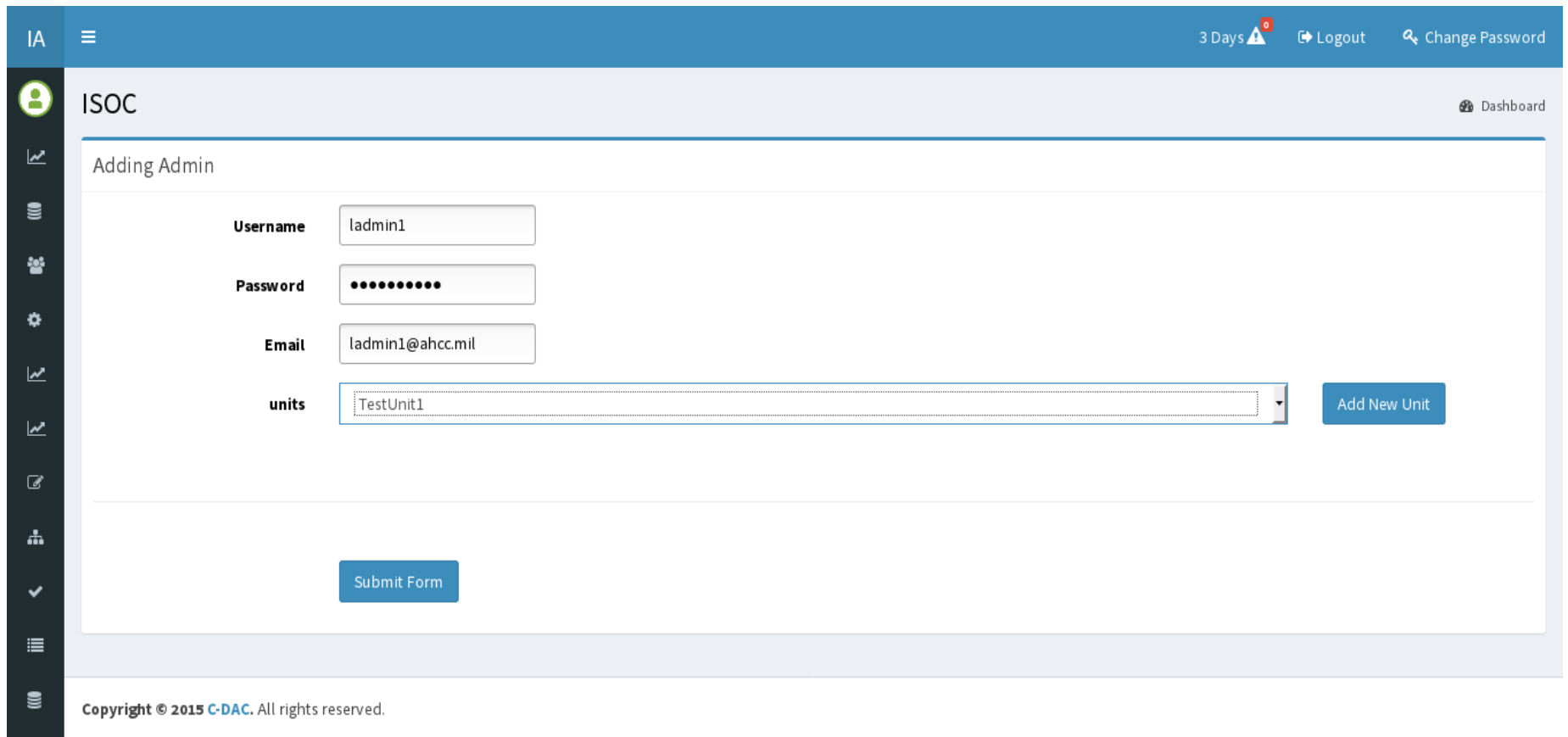
sampleadmin2

Add Admin Delete Admin Reset Password


Note : Click Add Admin to add new local administrator

Adding New Local Administrator

- Click on Add Admin button
- Enter value for User name,Password,email,choose unit name
- Add new unit to create new unit,otherwise choose existing unit



IA

3 Days  Logout Change Password


ISOC Dashboard

Adding Admin

Username

Password

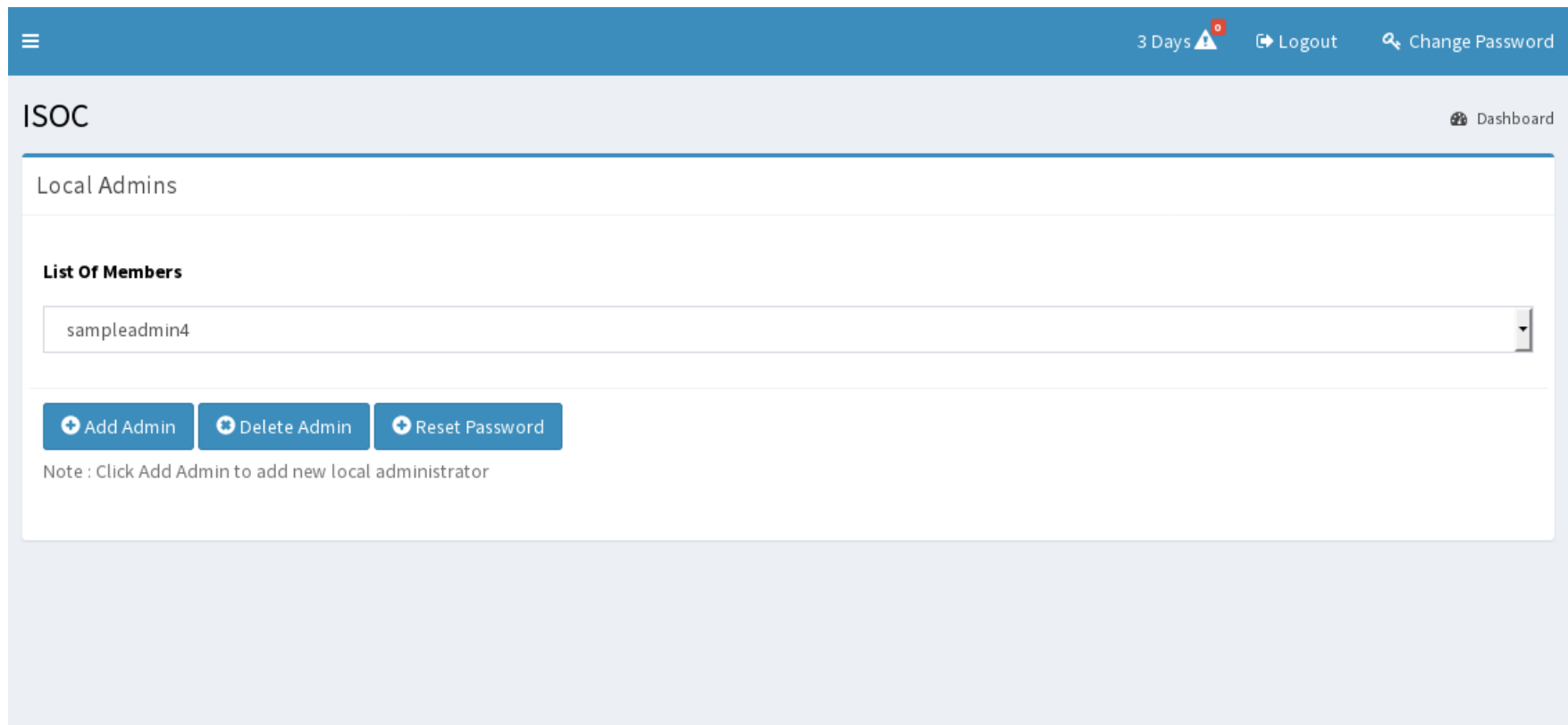
Email

units 

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Removing Local Administrator

- Select local administrator name
- Click on Remove Admin



The screenshot shows a web interface for managing local administrators. At the top, a blue header bar contains a menu icon, a session timer showing '3 Days' with a warning icon, and links for 'Logout' and 'Change Password'. Below the header, the page title 'ISOC' is displayed on the left, and a 'Dashboard' link with a user icon is on the right. The main content area is titled 'Local Admins' and contains a section 'List Of Members'. Within this section, there is a dropdown menu currently showing 'sampleadmin4'. Below the dropdown are three blue buttons: 'Add Admin', 'Delete Admin', and 'Reset Password'. A note at the bottom of the section states: 'Note : Click Add Admin to add new local administrator'.

Change password for local Administrator

- Select Local Administrator name from list of members then click Reset Password button
- Enter new password then click Change Password button

ISOC

Dashboard

Change Password for **sampleadmin3**

New Password

Confirm Password

Change Password

Reset

Package Management

What is package management system?

- A package management system (or PMS) is a collection of tools to automate the process of installing, upgrading, configuring, and removing software packages from a computer.
- Distributions of Linux typically consist of hundreds or even thousands of distinct software packages therefore managing the packages is very much essential.

- dpkg
- apt-get
- gdebi
- Synaptic manager



- dpkg is Debian Package Manager
- The most common use of dpkg is to install a local .deb file.
- To install a .deb file, become root and use the command:

```
dpkg -i <filename.deb >
```
- Dpkg can also be used to:
- `dpkg -l` : lists the installed packages
- `dpkg -S` : Search which package owns a file
- `dpkg --configure` : presents whatever configuration options are available for the package
- `dpkg --remove` : removes a package

- Ways to use aptget
- To update the packages list,
 - Apt-get update
- To install a package (ex: gdm),
 - Apt-get install gdm
- To remove a package (ex: gdm) from your system
 - Apt-get remove gdm
- To remove the package and also its configuration files from your system
 - Apt-get - -purge remove gdm

- To upgrade all the packages which is installed in your system.
 - Apt-get upgrade
- To upgrade all the packages on your system, and, if needed for a package upgrade, installing extra packages or removing packages
 - Apt-get dist-upgrade

- Open vi /etc/apt/sources.list and add the following repositories in it
 - deb http://packages.bosslinux.in/boss anoop main contrib non free
 - Deb-src http://packages.bosslinux.in/boss anoop main contrib nonfree
- Run aptget update command from the prompt
- This command looks for the packages list available in the archives and saves it in /var/lib/apt/lists.
- When we install a package, apt will search for status and path of the package in package lists file

- To find packages whose description contain word
 - `apt-cache search word`
- To view the detailed information of a package
 - `apt-cache show <packagename>`
- **apt-cache commands:**
 - `apt-cache show`
 - `apt-cache depends`
 - `apt-cache search`

- Simple tool to install deb files - GNOME GUI
- gdebi lets you install local deb packages resolving and installing its dependencies, only if the system is connected to the Internet.
- apt does the same, but only for remote (http, ftp) located packages.

- Simple tool to install deb files - GNOME GUI
- gdebi lets you install local deb packages resolving and installing its dependencies, only if the system is connected to the Internet.
- apt does the same, but only for remote (http, ftp) located packages.

- Installing rpm packages
- Rpm packages can be installed using a tool called alien.
 - `Alien -i <rpm package name>`
 - `Alien -d <rpm package name>`
- Installing exe files
- Exe packages can be installed using a tool called wine.
 - `Wine <name of the exe file>`

Tar.gz or zip files installation

- Right click on the corresponding file and choose “extract here ” option
- Follow the instructions in README file or install file
- Mostly the steps will be
 - `./configure`
 - `make`
 - `make install`

LIBREOFFICE



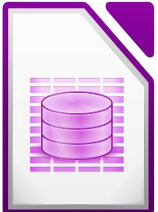
WRITER



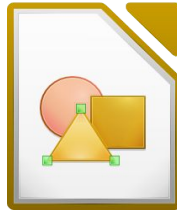
CALC



IMPRESS









BASE

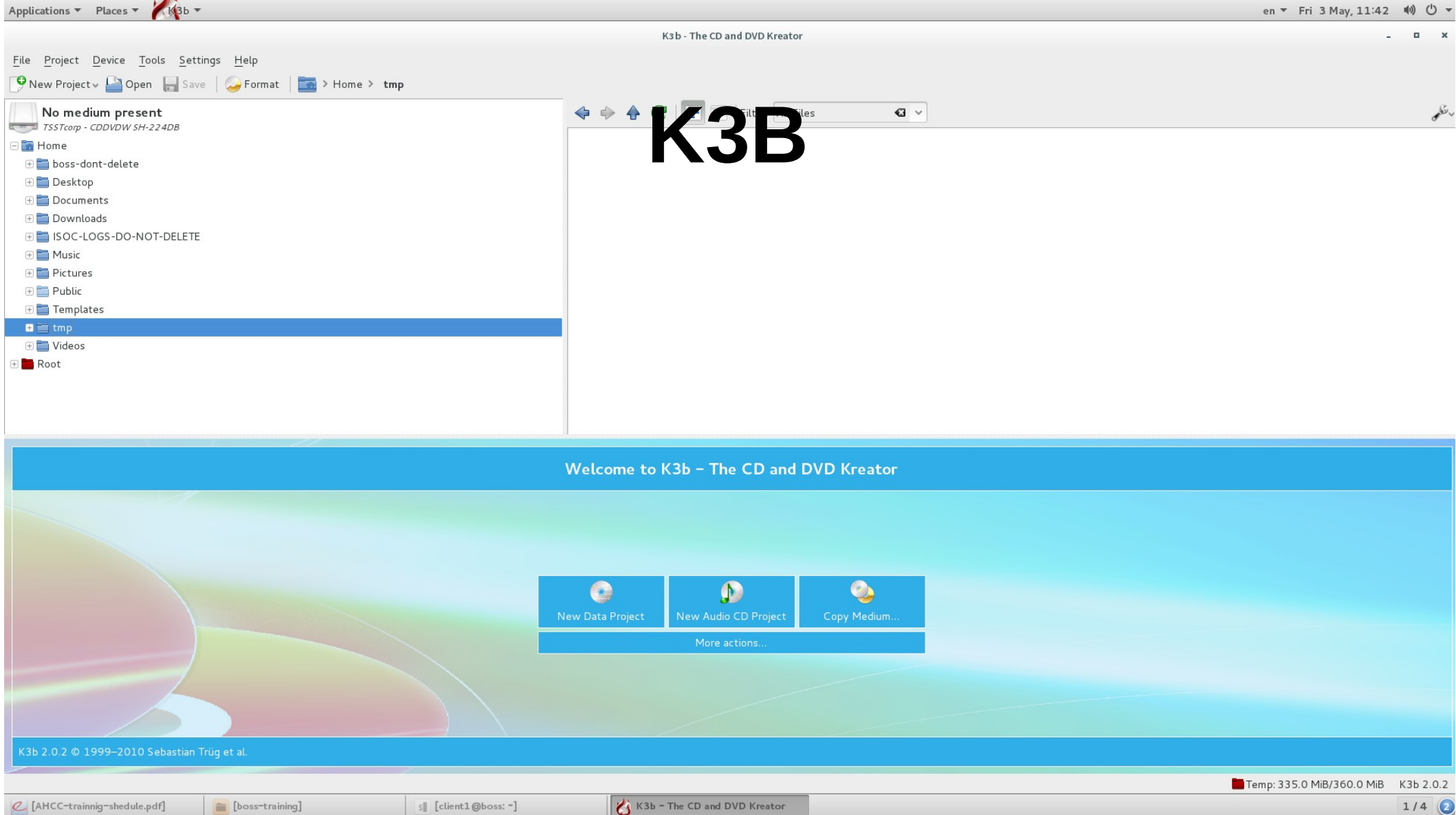


DRAW



FORMULA

	Writer	A word processor with similar functionality and file support to Microsoft Word or WordPerfect. It has extensive WYSIWYG word processing capabilities, but can also be used as a basic text editor.
	Calc	A spreadsheet program, similar to Microsoft Excel or Lotus 1-2-3. It has a number of unique features, including a system which automatically defines series of graphs, based on information available to the user.
	Impress	A presentation program resembling Microsoft PowerPoint. Presentations can be exported as SWF files, allowing them to be viewed on any computer with Adobe Flash Player installed.
	Draw	A vector graphics editor and diagramming tool similar to Microsoft Visio and comparable in features to early versions of CorelDRAW.
	Math	An application designed for creating and editing mathematical formulae. The application uses a variant of XML for creating formulas, as defined in the OpenDocument specification.
	Base	A database management program, similar to Microsoft Access. LibreOffice Base allows for the creation and management of databases as well as the preparation of forms and reports that provide end users easy access to data.



K3b is a full-featured, easy to use CD and DVD burner, copier, ripper and more.

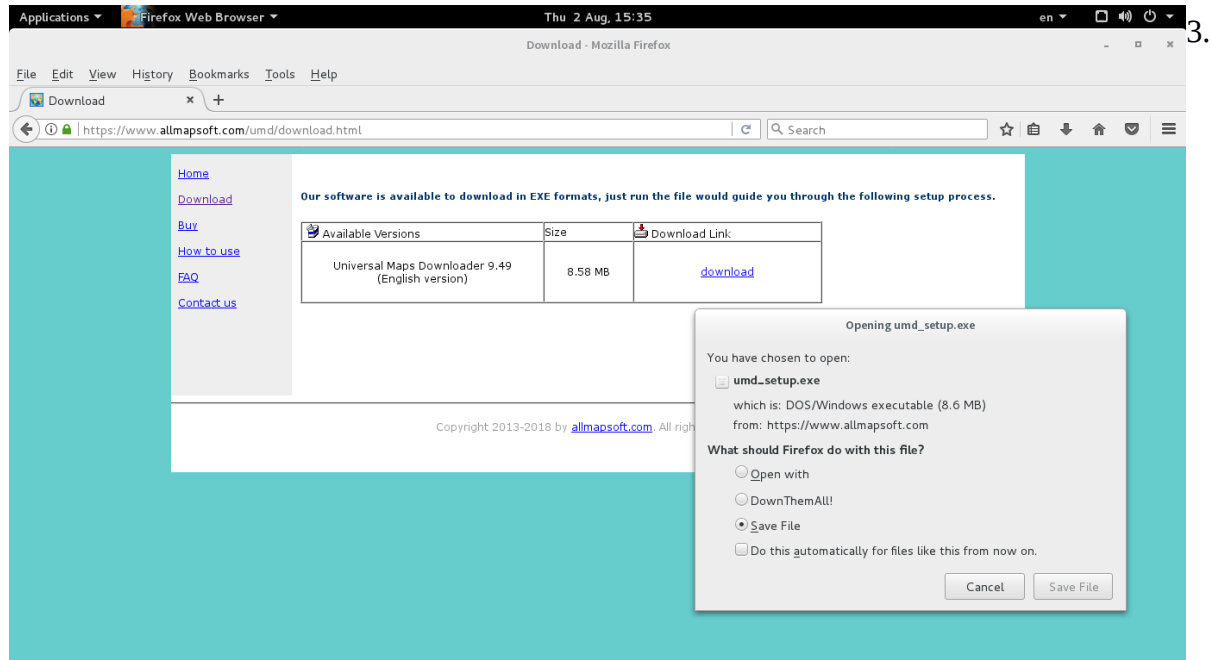
Features

- Burn and Copy CDs and DVDs
- Rip and Create audio CDs
- Rip DVDs
- Create mixed CDs (audio + data)
- Create video CDs

UMD INSTALL GUIDE for BOSS

1. Open your **ADMIN** account.

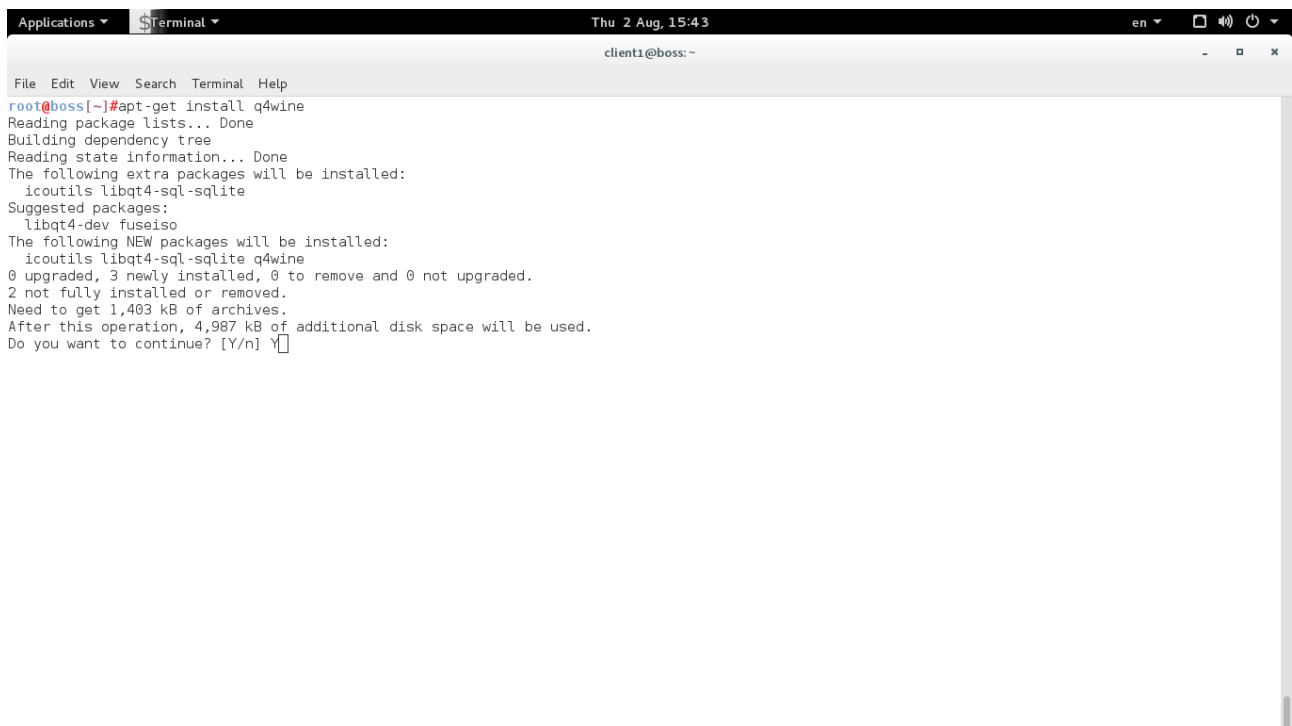
2. Go to web address : <https://www.allmapsoft.com/umd/download.html>



3. Open terminal to install wine:
sudo apt-get install wine



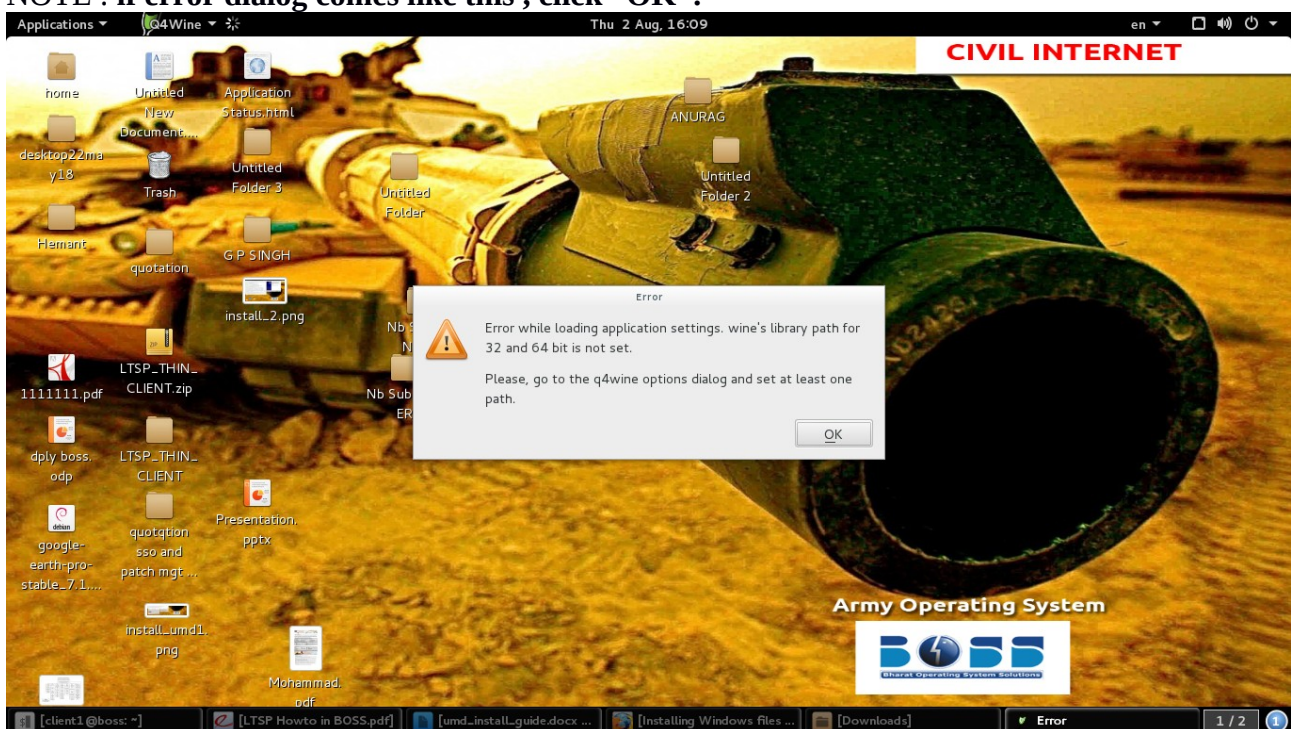
4. Install GUI for Wine: **#sudo apt-get install q4wine**



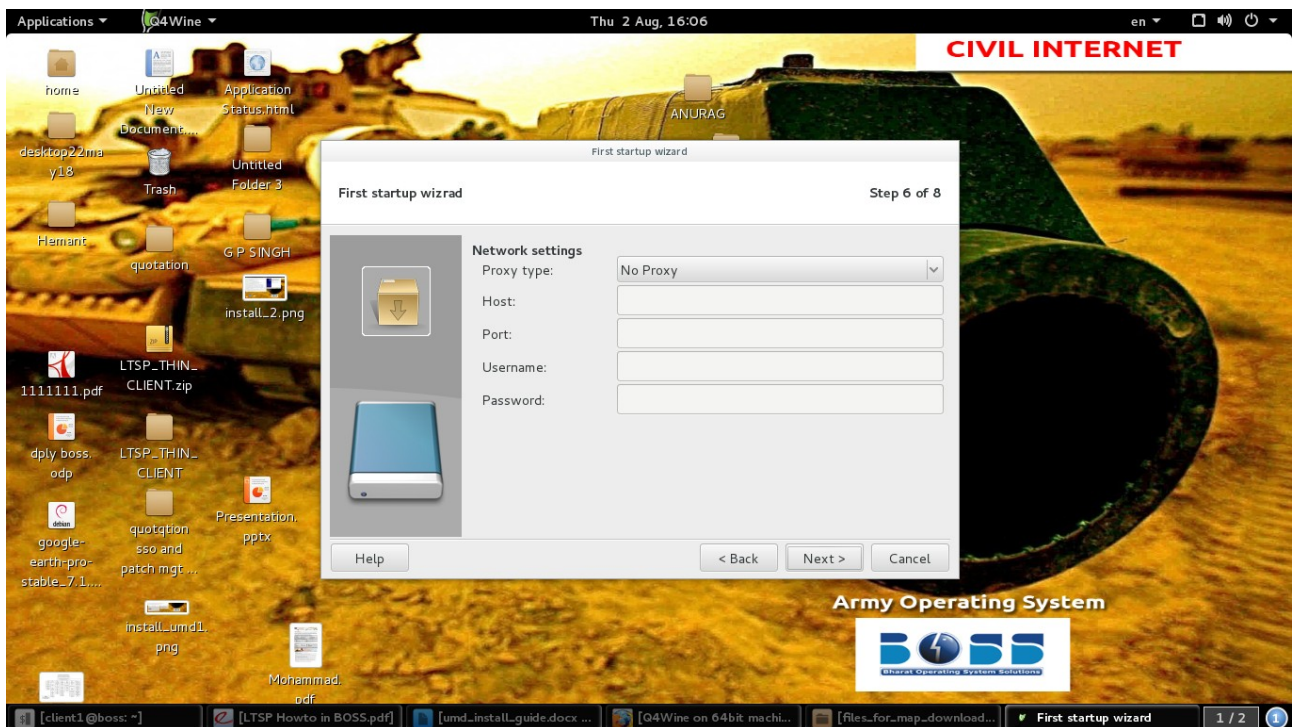
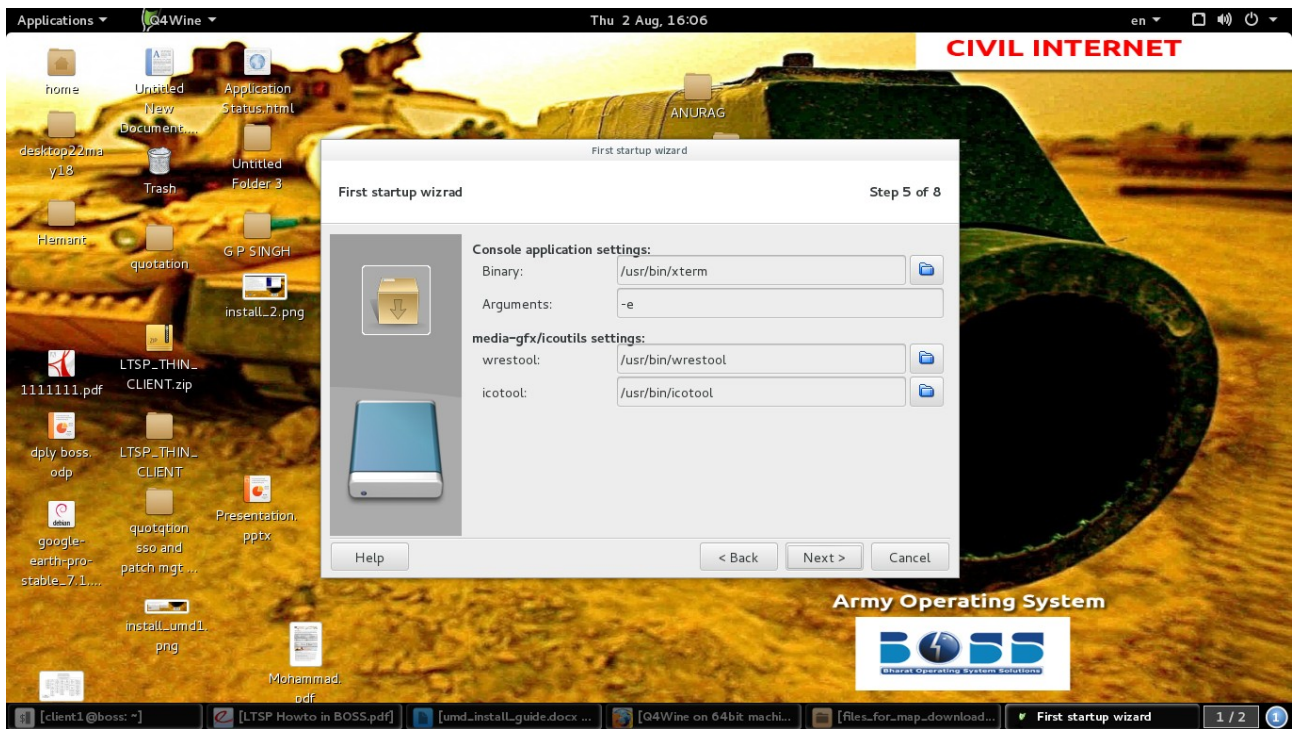
```
Applications ▾ $Terminal ▾ Thu 2 Aug, 15:43 en ▾ [ ] [ ] [ ] [ ]
client1@boss: ~
File Edit View Search Terminal Help
root@boss[~]#apt-get install q4wine
Reading package lists... Done
Building dependency tree
Reading state information... Done
The following extra packages will be installed:
  icoutils libqt4-sql-sqlite
Suggested packages:
  libqt4-dev fuseiso
The following NEW packages will be installed:
  icoutils libqt4-sql-sqlite q4wine
0 upgraded, 3 newly installed, 0 to remove and 0 not upgraded.
2 not fully installed or removed.
Need to get 1,403 kB of archives.
After this operation, 4,987 kB of additional disk space will be used.
Do you want to continue? [Y/n] Y
```

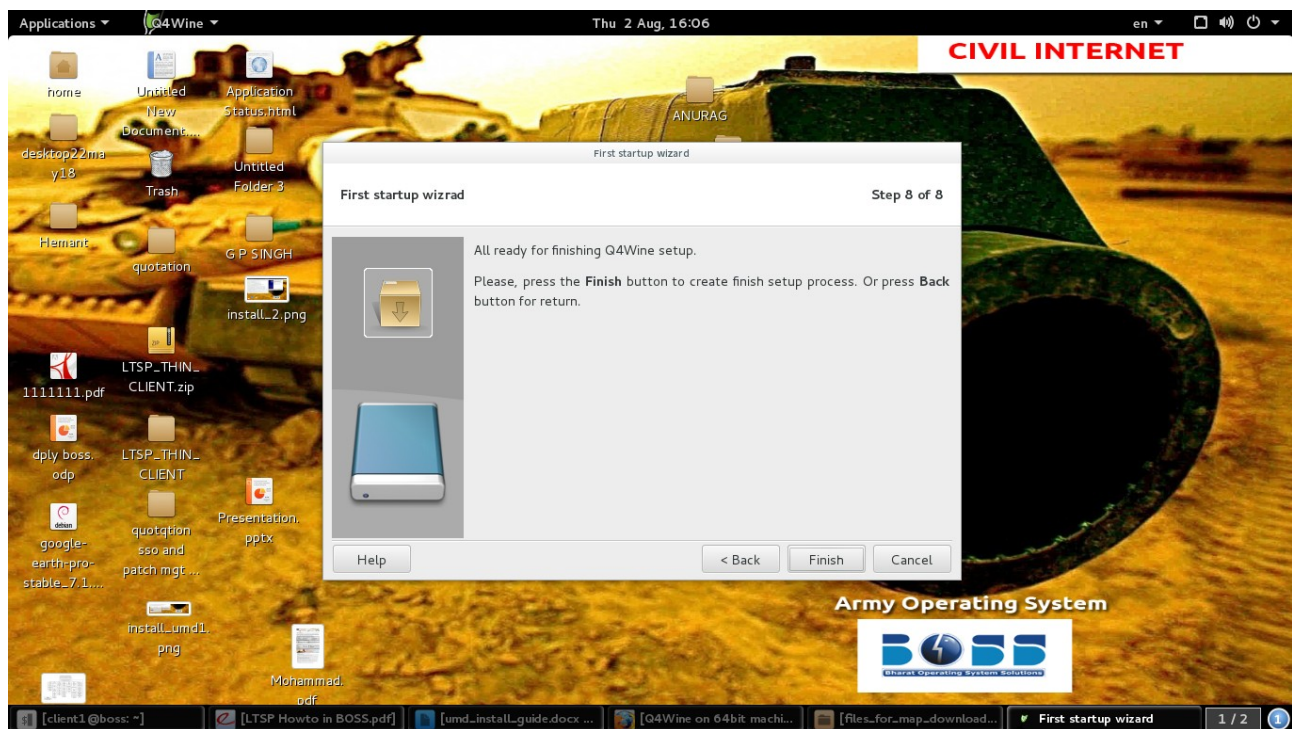
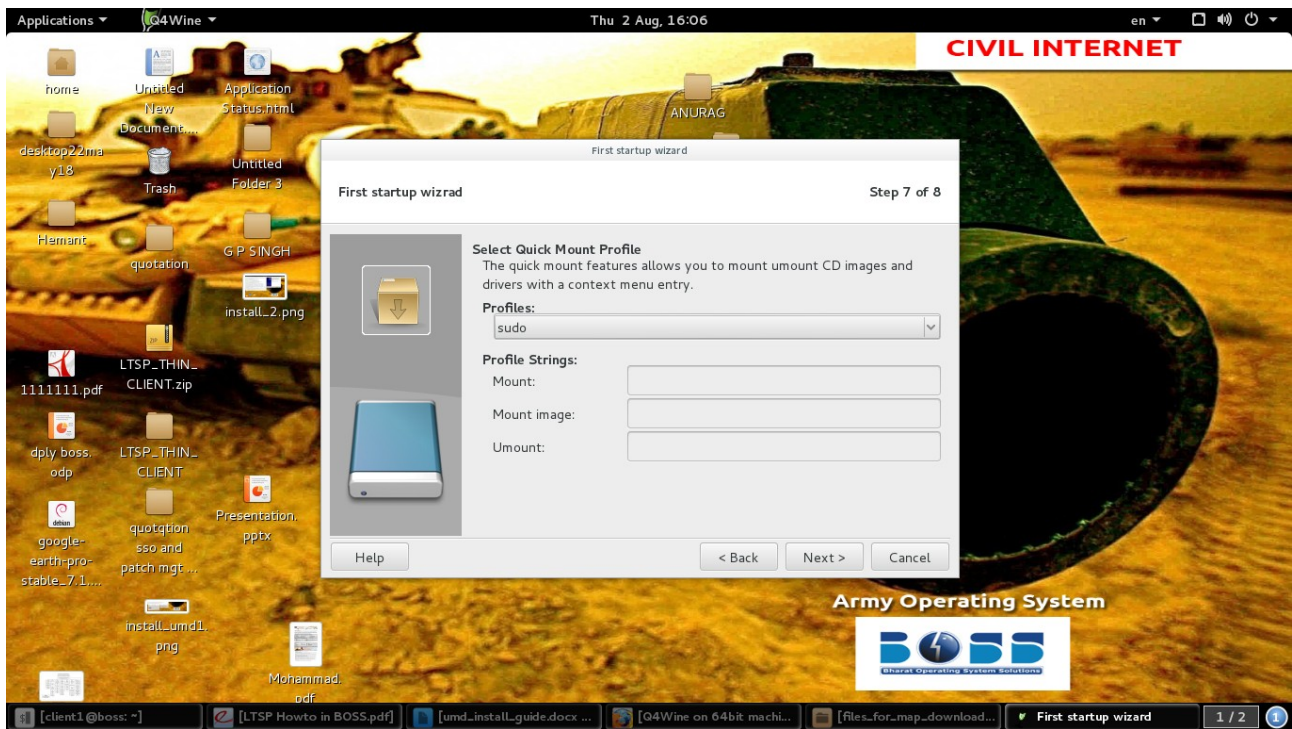
5. go to Applications ----- > System Tools ---- > **q4wine** , a First time Setup wizard appear, click “NEXT” to proceed as shown

NOTE : if error dialog comes like this , click “OK”:

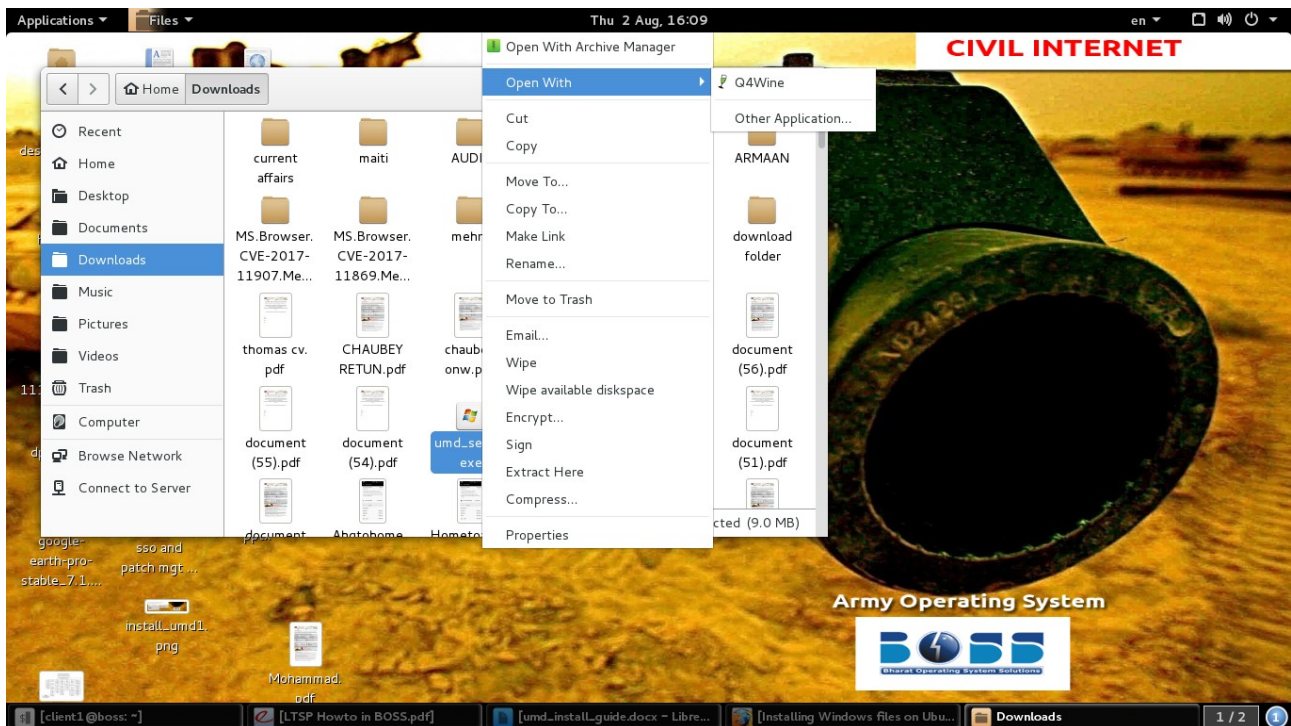




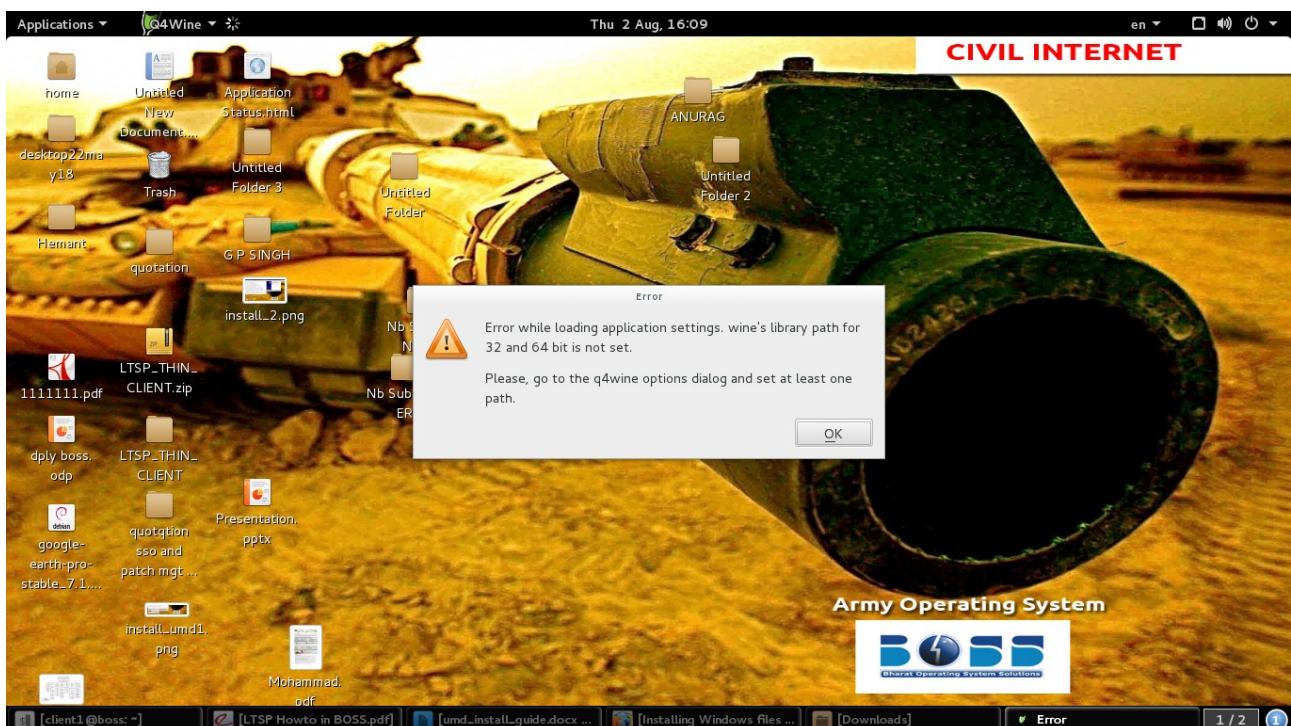




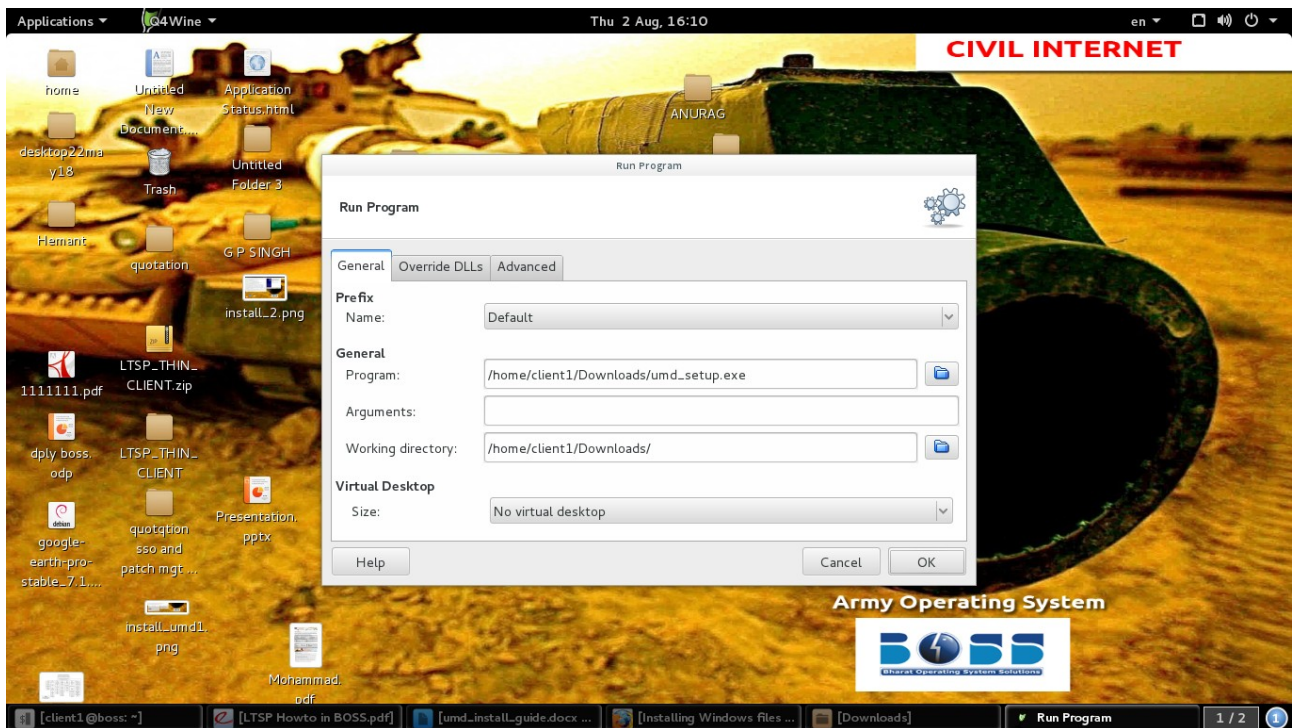
5. select exe downloaded for setup, and Right click to choose “Open with” q4wine



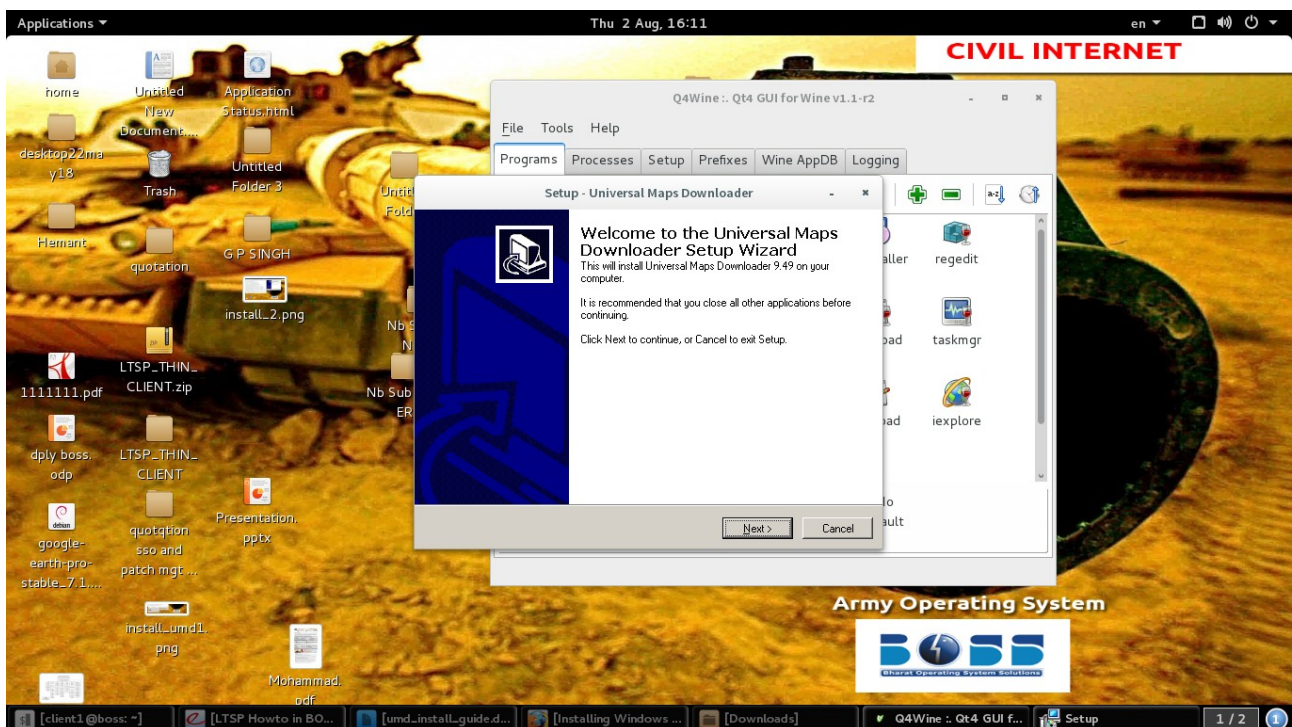
if error dialog comes like this , click “OK”:

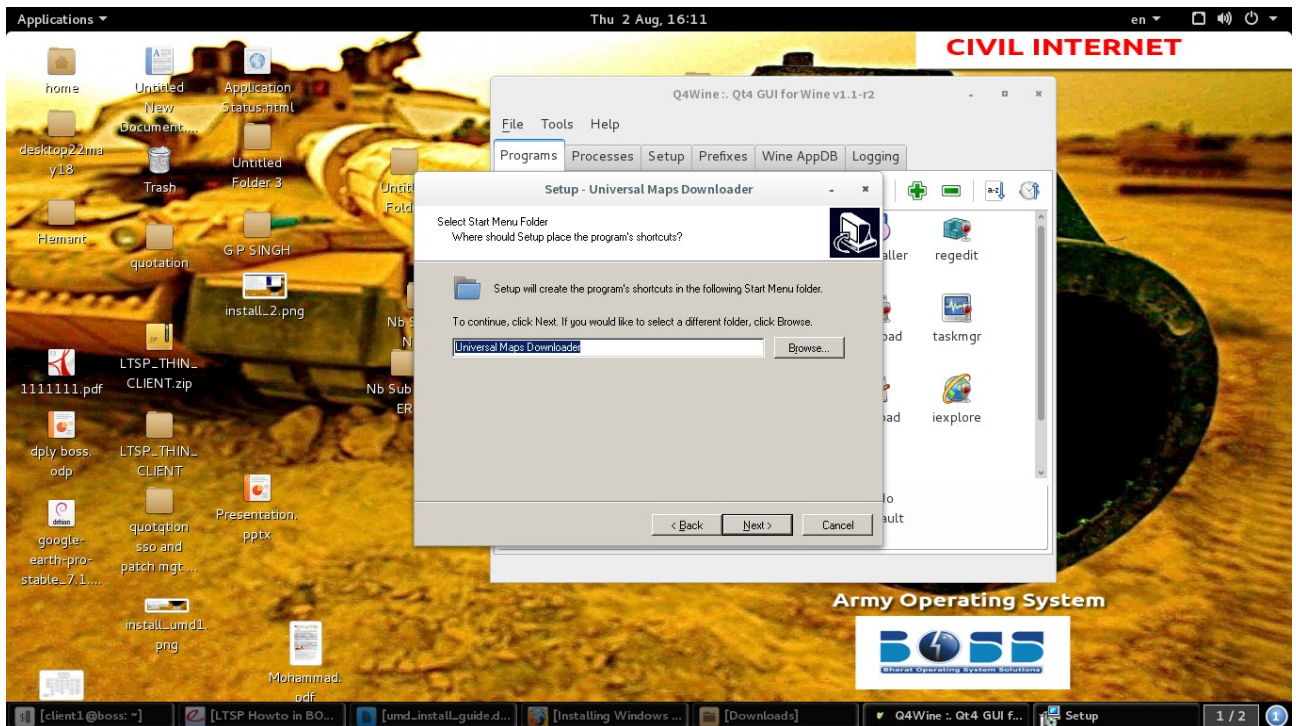
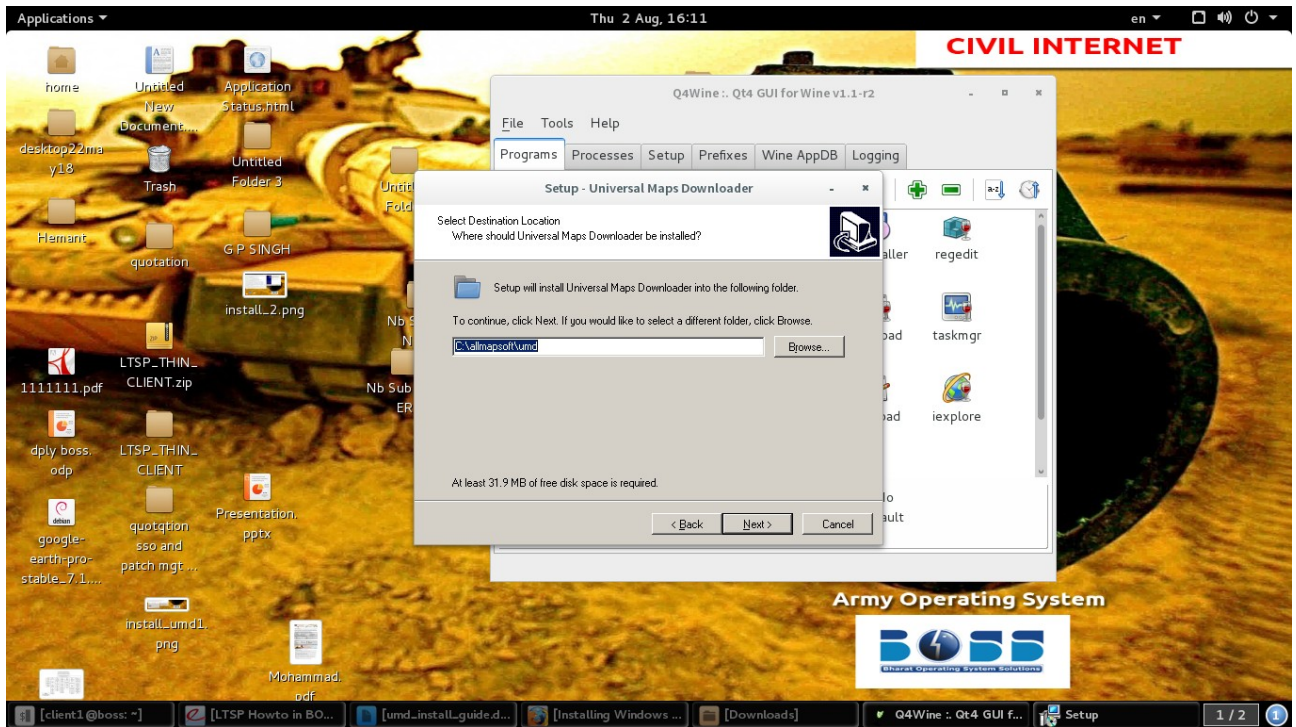


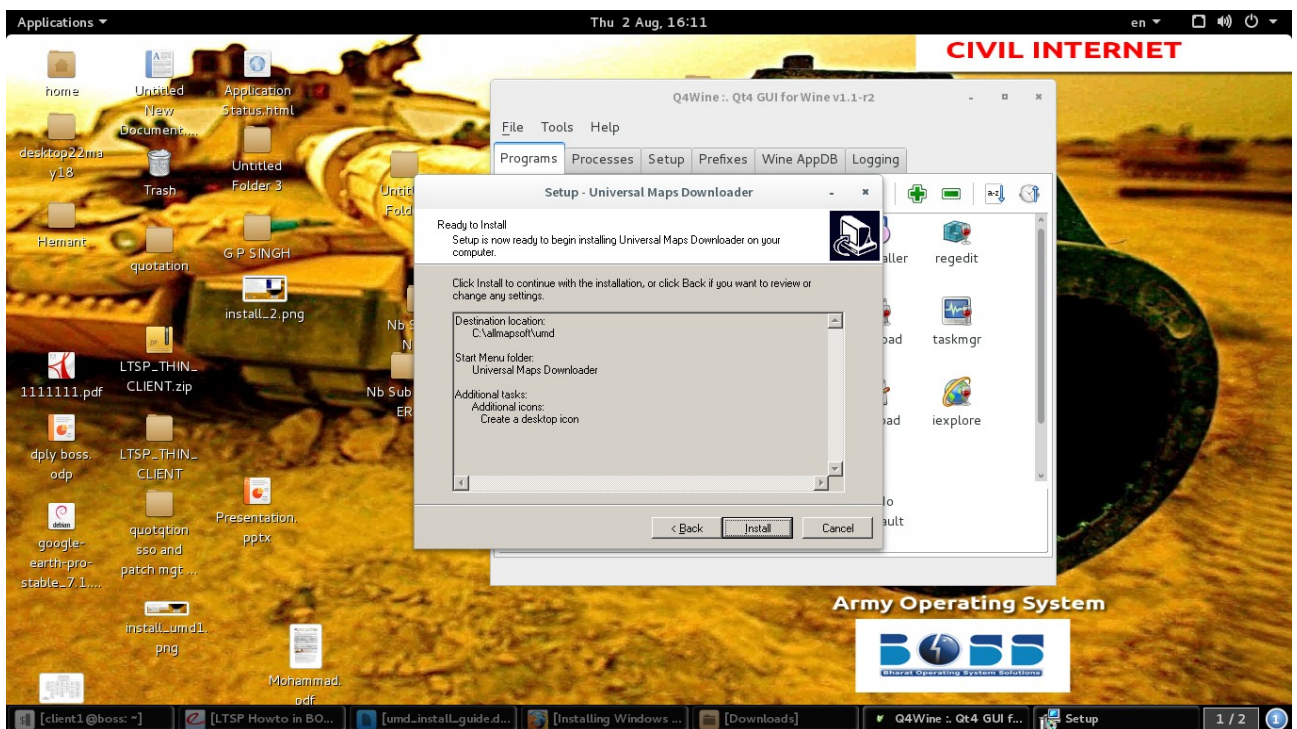
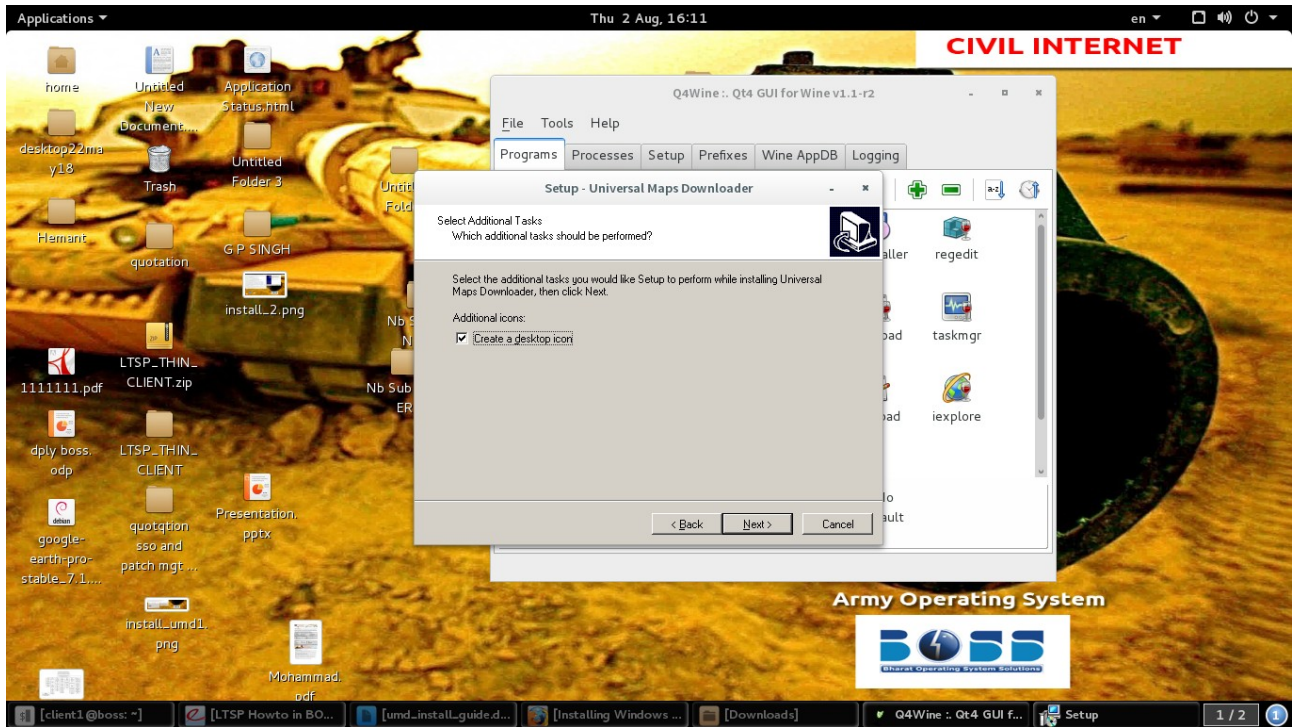
6. This windows comes after clicking OK , **proceed by clicking OK.**



7. Setup wizard appears now , proceed as shown :







8. A Desktop icon will appear with UMD application. Double click to use.



Steps to allow particular URL which is other wise blocked by policy in ISOC (BOSS) PCs

NOTE : Only allow the websites you have permission to use as all the websites usage report will be available to ISOC portal, so if you are allowing any other blocked websites which you don't have permission to use then it will be treated as a violation.

All the below commands you have to run as a admin user

1. First open the file `allowedurls.txt` by double clicking it and then type the websites you wants to allow. Don't type `http`, `www`, or `.com`. For e.g if you want to allow <https://www.facebook.com> then just type facebook, don't type any thing else.
2. Now run command : `sudo apt-get update`
`sudo apt-get install incron inotify-tools`
Once installation is completed.
3. Run command : `sudo gedit /etc/incron.allow`
and type
`root`
then save and close the file.
4. Now run command : `sudo incrontab -e`
and type
`while [1]; do inotifywait -e modify /etc/hosts; sh /opt/manage-etc-hosts.sh; done`
in a single line. then save and exit the file by pressing “`Cntl+x`” and then “`y`”.
5. Copy the file **`manage-etc-hosts.sh`** to `/opt/` folder
Run command : `sudo cp <drag and drop manage-etc-hosts.sh> /opt/`
6. Copy file **`allowedurls.txt`** to `/opt/` folder
Run Command: `sudo cp <drag and drop allowedurls.txt> /opt/`
7. Run command : `sudo chmod +x /opt/manage-etc-hosts.sh`
8. Run command: `sudo /opt/manage-etc-hosts.sh`
9. Run command : `sudo init 6`

Your PC will restart after this and the blocked website which you have permission to use will start working.

E-token

1. List of currently supported devices:

1. Aladdin
2. Epass2003
3. Gemalto
4. Moserbaer
5. Trustkey

2. Check etoken driver package → `dpkg -l etoken-eprocure`

Package name: etoken-eprocure

Version : 2.5

Architecture : i386 (client machines)

E-token

- To check if the etoken is detected and necessary driver is loaded or not:

`cat /etc/etoken.conf` - lists the E-token device connected currently

`/usr/lib/pkcs11/` - contains linux driver for all supported E-token devices

E-token

To check the working of etoken in BOSS OS

- Open Firefox Goto
Preferences→Advanced→Certificates→Security
Devices
- Click load to add module name and the
location of the driver.
- Log in to the etoken by using the etoken
password.



Troubleshooting BOSS

Hardware Issues

- Often involve improper hardware or software configuration
 - Obsolete hardware
 - Improper video card and monitor configuration
 - Corrupted harddisk
 - Less RAM / memory
 - Missing device drivers
- Quick fixes:
 - Check hardware cables , indicator lights and power
 - Replace devices

Software issues

- Often involve improper system / user settings
 - Missing program libraries/files
 - Process / permissions restrictions
 - conflicting applications
 - Missing dependencies , prerequisite shared libraries or packages required for program execution
 - Package files may be removed accidentally
- Quick fixes:
 - Locate and identify missing package / dependency
 - Do full system update with connected repo

Network Issues

- Often involve Network misconfiguration
 - Updates to network devices
 - Ip and dns misconfiguration
 - Missing ethernet driver
- Quick fixes
 - Check network cable and power
 - Check router and modem

Logs - /var/log

Most services logs their activities. Default log path: /var/log

- ♦ kern.log
 - all kernel / devices related logs
 - To check kernel related errors and warnings debugging hardware and connectivity issues
- ♦ syslog / messages
 - mainly used to store informational and non-critical system messages.
 - To track non-kernel boot errors, application related service errors and the messages that are logged during system startup.

Logs - /var/log

- ♦ auth.log
 - all login authentication logs including both local and remote logins
 - To investigate failed login attempts, brute-force attacks and other vulnerabilities related to user authorization mechanism.
- ♦ dmesg / daemon.log
 - Kernel ring buffer messages
 - To check a hardware is functioning improperly or not getting detected and all services running as daemons like cron

Logs - /var/log

- ♦ cups/
 - ♦ all printer related logs
 - ♦ To check printer connectivity status , access and permissions errors
- ♦ clamav/
 - ♦ all clamav antivirus related logs
 - ♦ To check antivirus database update errors
- ♦ apt/* and dpkg.log
 - ♦ Package updates and install logs
 - ♦ To check what are the packages installed and removed in the system

Logs

- Service logs - systemd and init services
 - `/etc/init.d/gdm3 status`
 - `systemctl status gdm3`
- To query journactl without opening raw log file
 - `journactl -b`
 - To show data only from current boot
 - `journactl -a`
 - To show all consolidated logs
 - `journactl -k`
 - Show only kernel logs

Hardware info

- List all PCI devices
 - `lspci` and `lspci -v`
- List all usb devices connected currently
 - `lsusb` and `lsusb -v`
- List all hardware info and export to html file
 - `lshw -html > /tmp/lshw.file`
- Check RAM free space and swap space
 - `free -m` – to list as MB
- GUI interface for all above
 - `hwinfo`

Disk Info

- List all devices : `sudo fdisk -l`
- List all partitions blockid / uuid: `sudo blkid`
- List of mounted partitions: `mount`
- Used and available disk space: `df -h`
- Filesystem scanning for errors: `sudo fsck`
- GUI to perform disk checking:
 - `gnome-disks` (or) Applications → Utilities → Disks
- GUI to check filesystem usage
 - `baobab` (or) Applications → Utilities → Disk Usage Analyzer

Network Info

- Check IP and mac info : `sudo ifconfig`
- Check all ips of system: `ip a`
- To check network manual configuration
 - `/etc/network/interfaces` (or)
 - Network manager manual configuration
- To check dns info
 - `/etc/resolv.conf`
- To view IP routing table : `route`
- List all open connections: `netstat`

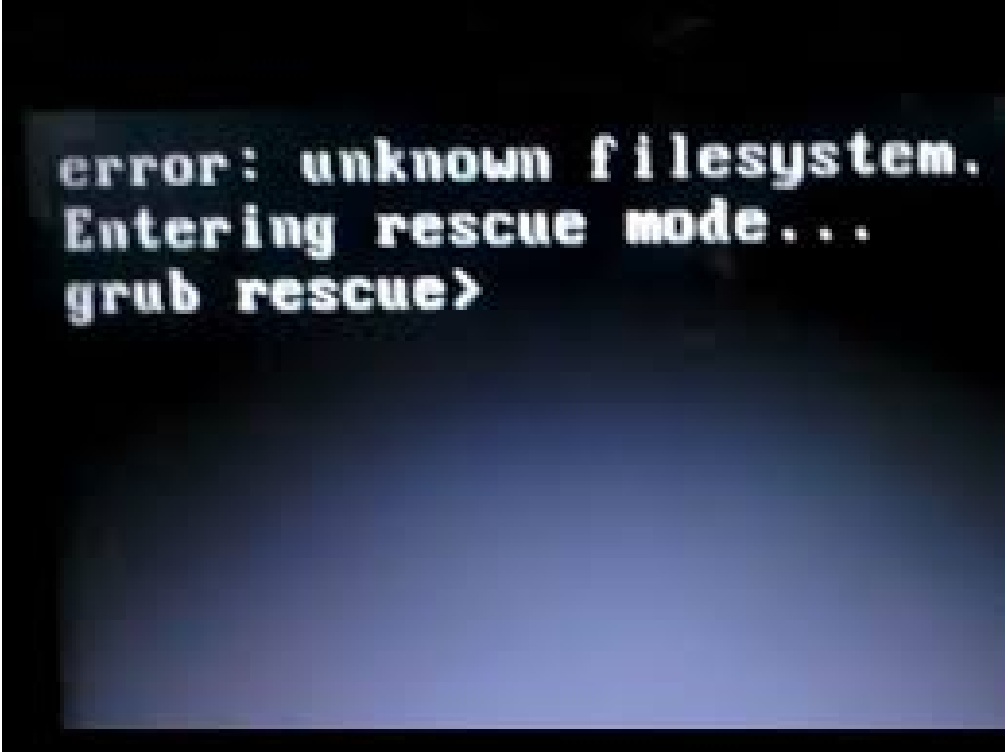
Process info

- List all process running by all users
 - `ps aux`
- Check specific process
 - `ps -A | grep ProgramName`
- List process along with CPU and memory consumption
 - `top`
- GUI to list and manage all process
 - `gnome-system-monitor`



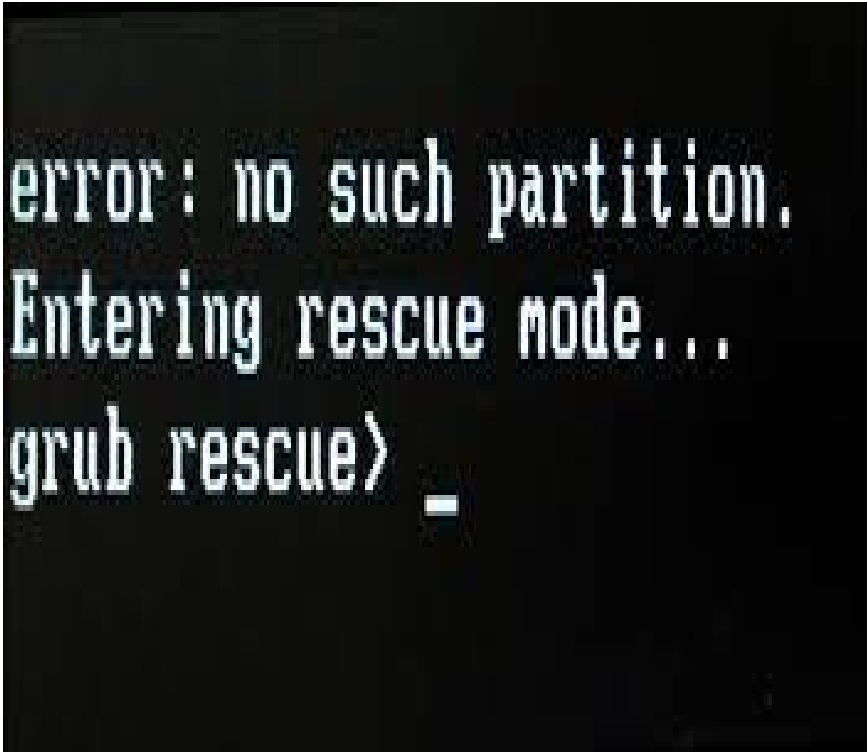
Recovering Grub

Grub rescue mode



error: unknown filesystem.
Entering rescue mode...
grub rescue>

A terminal window with a black background and white text. The text shows an error message, followed by a prompt to enter rescue mode, and then the 'grub rescue>' prompt. A red rectangular bar is visible on the left side of the image.



error: no such partition.
Entering rescue mode...
grub rescue> _

A terminal window with a black background and white text. The text shows an error message, followed by a prompt to enter rescue mode, and then the 'grub rescue>' prompt with a cursor character (underscore) on the next line.

Grub rescue mode

```
grub rescue> ls
```

```
(hd0) (hd0,msdos1) (hd0,msdos2)
```

```
grub rescue> ls (hd0,1)/boot
```

```
./ ../ .config--3.16.0-4-686-pae  initrd.img--3.16.0-4-686-pae  
vmlinuz-3.16.0-4-686-pae grub  System.map--3.16.0-4-686-  
pae
```

```
grub rescue> set prefix=(hd0,msdos1)/boot/grub
```

```
grub rescue> set root=(hd0,msdos1)
```

```
grub rescue> linux (hd0,1)/boot/vmlinuz--3.16.0-4-686-pae  
root=/dev/sda1
```

```
grub rescue> initrd (hd0,1)/boot/initrd.img--3.16.0-4-686-pae
```

```
grub rescue> boot
```

```
Entering rescue mode...
grub rescue> ls
(hd0) (hd0,msdos10) (hd0,msdos9) (hd0,msdos8) (hd0,msdos7) (hd0,msdos6) (hd0,msdos5) (hd0,msdos1)
grub rescue> ls (hd0,msdos9)/
error: unknown filesystem.
grub rescue> ls (hd0,msdos10)/
error: unknown filesystem.
grub rescue> ls (hd0)/
error: unknown filesystem.
grub rescue> ls (hd0,msdos8)/
error: unknown filesystem.
grub rescue> ls (hd0,msdos7)/
./ ../ lost+found/ var/ etc/ media/ vmlinuz usr/ sbin/ lib/ lib64/ boot/ bin/ tmp/ root/ mnt/ home/ run/ sys/ dev/ proc/ selinux/ srv/ opt/ initrd.img .pulse-cookie .pulse/
grub rescue> set prefix=(hd0,msdos7)/boot/grub
grub rescue> insmod (hd0,msdos7)/boot/grub/linux.mod
grub rescue> set root=(hd0,msdos7)
grub rescue> ls /boot/
./ ../ config-3.2.0-4-amd64 vmlinuz-3.2.0-4-amd64 grub/ memtest86+_multiboot.bin extlinux/ System.map-3.2.0-4-amd64 initrd.img-3.2.0-4-amd64 memtest86+.bin
grub rescue> linux /boot/vmlinuz-3.2.0-4-amd64 root=/dev/sda7
grub rescue> initrd /initrd.img
grub rescue> boot
```

Reinstalling grub

1. Once OS is booted from grub , reinstall grub to make it permanently fixed. Open terminal and run
 - a) `sudo os-prober`
 - b) `sudo grub-install /dev/sda`
 - c) `sudo update-grub2`
2. Replace `/dev/sda` with appropriate harddisk name. Donot proceed it with partition numbers.

Eg: `sda1` , `sda5` – not allowed



Recovering Corrupted filesystem / files

Recovering Corrupted File system

```
INIT: version 2.86 booting
Starting the hotplug events dispatcher: udevd.
Synthesizing the initial hotplug events...done.
Waiting for /dev to be fully populated...[ 16.410491] Error: Driver 'pcspkr'
s already registered, aborting...
done.
Setting the system clock.
Activating swap...done.
Checking root file system...fsck 1.41.3 (12-Oct-2008)
/dev/sda1 contains a file system with errors, check forced.
/dev/sda1:
Inodes that were part of a corrupted orphan linked list found.

/dev/sda1: UNEXPECTED INCONSISTENCY; RUN fsck MANUALLY.
        (i.e., without -a or -p options)
fsck died with exit status 4
failed (code 4).
An automatic file system check (fsck) of the root filesystem failed. A manual
ck must be performed, then the system restarted. The fsck should be performed
maintenance mode with the root filesystem mounted in read-only mode. failed!
The root filesystem is currently mounted in read-only mode. A maintenance shel
will now be started. After performing system maintenance, press CONTROL-D to t
minate the maintenance shell and restart the system. (warning).
Give root password for maintenance
(or type Control-D to continue):
```


Filesystem crash

1. Possible reasons

1. Improper shutdown
2. Improper time settings - resulting in system booted in future time
3. Filesystem corruption due to improper unmount of encrypted partitions
4. Not enough space in filesystem

2. Solutions

1. Boot system in single user mode and do filesystem check
2. Boot in troubleshooting mode and delete unwanted files

For Intranet systems

1. Boot the system and press “e” in the Grub entry.
2. Give grub username and password if prompted.
3. Remove “ro splash gfxpayload=1024x768x16 quiet “ entries from the line starting with “linux”
4. Append “rw init=/bin/bash” in the same line
5. Press “Ctrl+x” and boot the system
6. The system boots into recovery mode and login with root prompt
7. Run “fsck” in the prompt
 - a) Give “y” for all the questions
 - b) Run “reboot” on successful finishing of the command.

For Civilnet - with encrypted FS

1. Follow steps 1 to 5 as in previous method. Provide encryption passphrase when prompted
2. To scan and detect all LVM partitions , run

```
# vgscan
```

Reading all physical volumes. This may take a while...

Found volume group "boss" using metadata type lvm2

```
#vgchange -ay
```

6 logical volume(s) in volume group "boss" now active


1. Volumes detect as */dev/<hostname>/vg-usr*
2. Run “fsck” in the prompt for all detected partitions

```
fsck /dev/<hostname>/vg-usr
```

```
fsck /dev/<hostname>/vg-var
```

Using live cd

1. Boot a BOSS live cd
2. Mount the partition which is corrupted and check the mount path "ls /media"
3. Run "df -h" and find out the corresponding /dev/ device for the mounted partition. Eg:



```
/dev/sda1 --- /media/87649eab-e1f2-4f09-8753-  
1b7ae0d26f35
```

4. Run "fsck /dev/sda1" as root user
5. Give "y" for all the questions
6. Run "reboot" on successful finishing of the command.

Recovering lost partition / files

1. To recover lost partitions / files , install “testdisk”
 - `sudo apt-get install testdisk`
2. Open root terminal and run “sudo testdisk”
3. Select appropriate harddisk and the partitions and select “Analyse” in the prompted window
4. Select “Deeper Search” and wait till the application analyses the entire hard disk and displays the files and folders
5. One can recover the entire partition by rewriting the partition table (sometimes make data loss) or recover files and folders by taking individual backup

Limitations: Files deleted via shift+del cannot be recovered

Filesystem full

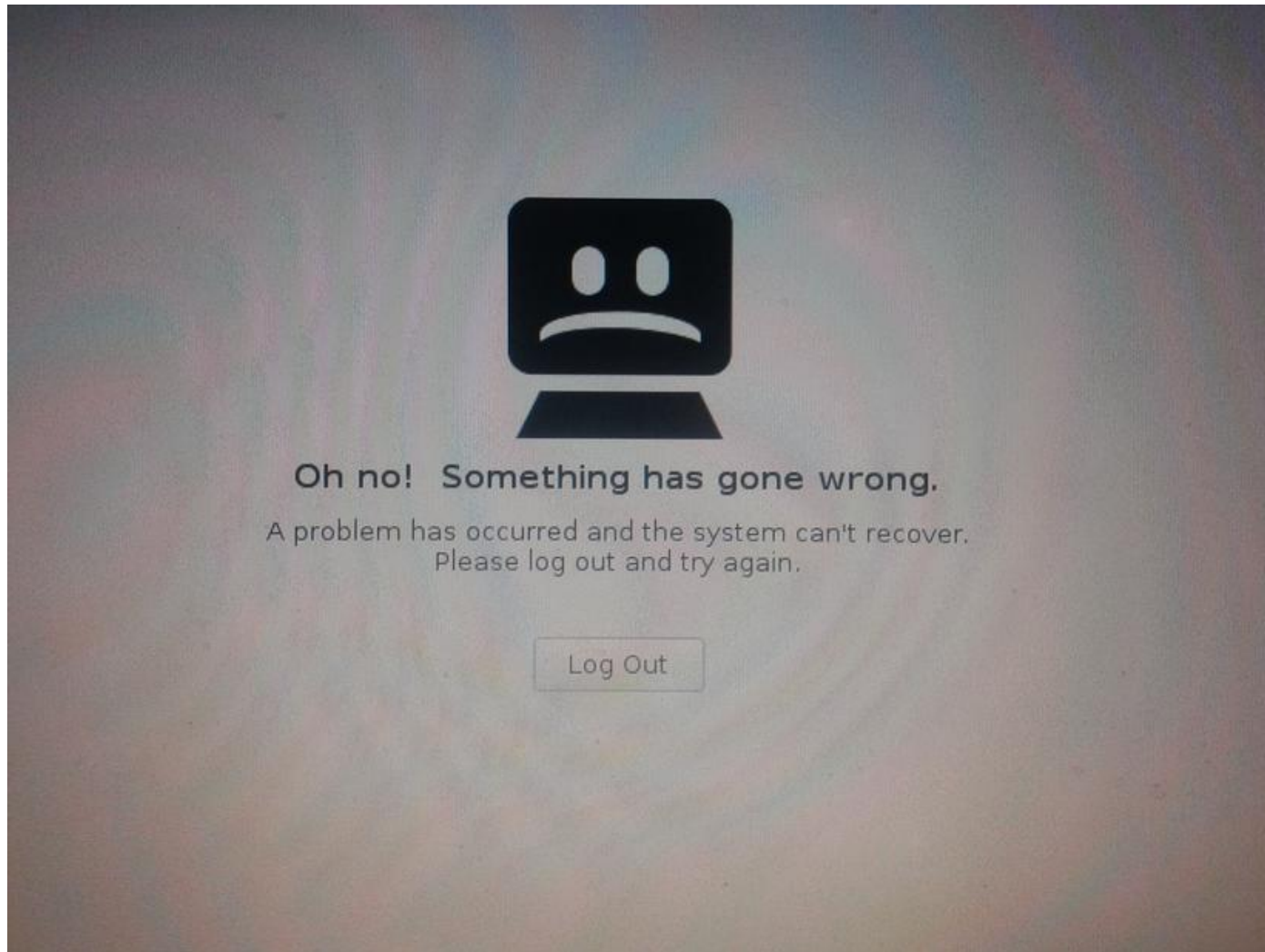
1. /tmp is full – happens only in Civilnet when user is streaming heavy media in browser sometimes resulting in /tmp to be full. Will be cleared automatically within next 15 mins (or) delete *cap* files under /tmp
2. /home is full – Home folder fills up with user data files. Clear unwanted files and folders
3. /var is full – unsent logs to server / erroneous log creation due to mis-configured devices. Clear all logs ends with “.gz” under /var/log

```
sudo rm -rf /var/log/*.gz
```



Display Issues

Gdm / Gnome Display issues



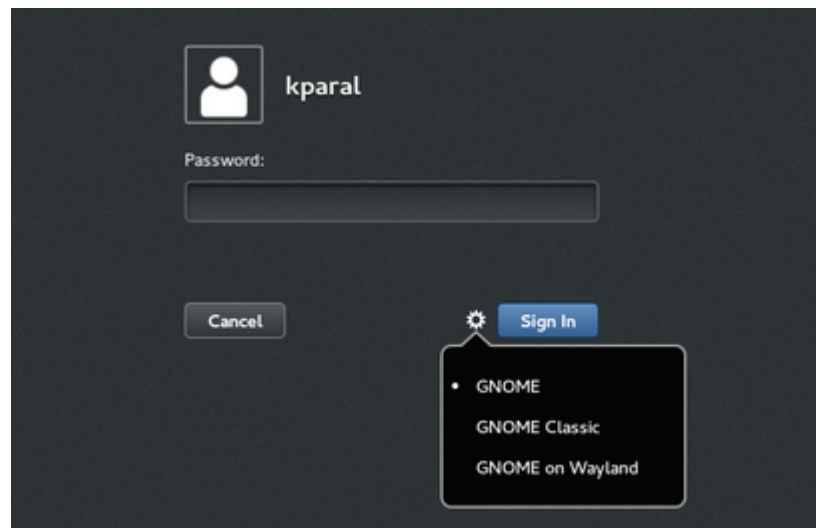
Gdm / Gnome Display Issues

1. If error comes before login screen:

- a) Press ctrl+alt+F1 and login with admin user
- b) Ensure network connectivity and connection with repo “sudo apt-get update”
- c) Once done run “sudo apt-get install lightdm”
- d) Choose “lightdm” as default display manager
- e) Once installed “reboot” and check

Gdm / Gnome Display Issues

1. If error comes after login screen and before desktop display
 - a) In login screen change session to “Gnome Classic” and then login



Gdm / Gnome Display Issues

1. If gnome-classic didn't work

- a) Press ctrl+Alt+F1 and login as admin user
- b) Run “sudo apt-get install gnome-session-flashback “ (or) “sudo apt-get install cinnamon”
- c) Reboot and select appropriate session in the login screen and then login

Common fixes

1. For intel video cards:

- In grub press “e” and give proper credentials.
Append “nomodeset” or “i915.modeset=0” at the end of the line starting with “linux” and reboot

2. Installing AMD video cards:

- `sudo apt-get install fglrx-modules-dkms fglrx-control`
- Run “`aticonfig --initial`” after booting in F1 terminal

Common fixes

3. System boots up but ends up showing only “black screen” with a blinking cursor on top.

Reasons: Issues with video card or power interface

Fix: boot with “acpi=off” kernel option in grub

4. Installing non-free firmwares: Many devices require a firmware to operate. To install non-free firmware , run

```
sudo apt-get install firmware-linux-nonfree
```



Printer Issues

Printer not working

1. Check whether printer is connected and powered ON
2. Restart printer service
 - a) Click on the desktop “Start Printer” icon (or)
 - b) Open terminal and type “service cups restart”
3. Open Sundry → Printer and ensure printer is not disabled ; if disabled right click and enable it
4. Open printer properties and ensure the data is print queue.
5. Check printer status as admin account ; if working check /var/log/cups/access.log and /var/log/cups/error.log for any permission issue for normal user.

Printer not working

1.USB printer:

1. Run “lsusb” and check printer is detected
2. Run “lpinfo -v” to find out if your printer gets detected by CUPS
3. For HP printers run “hpinfo -i” to check whether printer gets detected by CUPS

2. Network printer

1. Check printer is connected “ping <printer-ip>”
2. Check printer is detected via LAN through these protocols
 - /usr/lib/cups/backend/snmp
 - /usr/lib/cups/backend/dnssd

Printer not working - HP

Job is shown as complete but the printer does nothing

Some HP printers require non-free firmware to be installed.

Download appropriate firmware and install online / offline .

Run “hp-firmare -i ” to install offline

"/usr/lib/cups/backend/hp failed"

Confirm dbus is running - /etc/init.d/dbus status

If network printer try adding it as “http://” protocol

CUPS: "Filter failed"

Change the ppd file for the configured printer